

**Ontario Energy Board**  
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**Commission de l'Énergie de l'Ontario**  
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**BY E-MAIL**

March 18, 2009

Blair MacDonald  
Hydro One Networks Inc.  
8th Floor, South Tower  
483 Bay Street  
Toronto ON M5G 2P5

Chris Whites  
Clinton Power Corp.  
23 Albert Street  
P.O. Box 520  
Clinton ON N0M 1L0

Dear Applicants:

**Re: Application by Hydro One Networks Inc. and Clinton Power Corp. for Licence Amendments and Transfer of Distribution Assets  
Board File No. EB-2009-0080**

### **LETTER OF DIRECTION**

The Ontario Energy Board has now issued its Notice of Application with respect to the above application and a copy is enclosed. Please note that you must serve the Notice within fourteen days of the date of this letter. If service is impossible within fourteen days, you must inform the Board Secretary immediately.

You are directed:

1. To immediately have the Notice posted on your websites, if available.
2. To immediately serve a copy of the Notice and a suitable cover letter, in person, by courier or by registered mail, upon the customer that is the subject of the above referenced application. You must include the information in the sample letter

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attached as appendix A to this letter of direction in your cover letter to the LTLT customer proposed to be transferred to Clinton Power.

3. To file with the Board affidavit evidence proving the above service immediately upon completion, with original post office registration receipts (where applicable), or courier confirmation lists attached as appendices.
4. To immediately have copies of the application made available for public review at the applicants' head offices.
5. To immediately provide a copy of the application to any person upon request.

You are further directed not to include any document(s) or material(s) when serving the Notice other than document(s) or material(s) expressly required by this Letter of Direction to be served.

Yours truly,

*Original Signed By*

Kirsten Walli  
Board Secretary

Encl.

## Appendix A

### Sample Letter to the LTLT Customer Proposed to be Transferred to Clinton Power

#### YOUR ELECTRICITY DISTRIBUTOR MAY BE CHANGING

Dear customer:

Your electricity distributor, Hydro One Networks Inc. (“Hydro One”) and Clinton Power Corporation (“Clinton Power”) filed a joint application with the Ontario Energy Board requesting a change to their electricity distribution service area. If the application is approved, you will become a customer of Clinton Power. You are not required to take any action in response to this letter but you may wish to let the Ontario Energy Board know of any concerns you may have about the application.

As you know, you are currently a customer of Hydro One and charged Hydro One’s rates for electricity distribution services. However, you may not know that your electricity is physically supplied by Clinton Power. You are within Hydro One’s service area but are actually served electricity by Clinton Power. This arrangement is known as a long term load transfer.

The Ontario Energy Board requires geographic electricity distributors (in your case, Hydro One) to eliminate long term load transfer arrangements before January 31, 2009. One option available to distributors to meet this requirement is to permanently transfer the load transfer customers to the electricity distributor that physically supplies them (in your case, Clinton Power).

To eliminate the load transfer arrangements between Clinton Power and Hydro One, both distributors filed a joint application with the Ontario Energy Board for an order approving changes to their distribution service areas in order to transfer you to Clinton Power’s service area. If the Board approves the application, you will become a customer of Clinton Power; you will be supplied and served by Clinton Power and will be charged Clinton Power’s distribution rates which are lower than Hydro One’s distribution rates.

An official Notice of Application was issued by the Board, a copy of which is attached to this letter. The Notice contains information about how to participate in the proceeding associated with the application.

If you have any questions about this letter, please call (name of person) at Hydro One Networks Inc. at (phone number)