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March 26, 2009

Ms. Kirsten Walli
Board Secretary
Ontario Energy Board
P.O. Box 2319
27th Floor
2300 Yonge Street
Toronto, ON M4P 1E4

**RE: Cost Awards Submission for Consultation on Energy Issues Relating to
Low Income Consumers
Board File No.: EB-2008-0150**

Dear Ms. Walli:

I am writing on behalf of Green Light On a Better Environment Inc. (GLOBE) to submit our claim for cost awards and justification as to why the Board should consider our claim for participation in the Consultation on Energy Issues Relating to Low Income Consumers.

GLOBE is a subsidiary of the Social Housing Services Corporation (SHSC). It provides an integrated energy management program including energy audits, support services and education to help social housing providers and low income residents navigate the world of energy and build a culture of conservation in their communities.

SHSC is a non-profit corporation that provides mandated programs and innovative services designed to empower social housing providers to develop safe, affordable homes and vibrant sustainable communities. SHSC offers such business-oriented solutions such as insurance, investment, bulk purchasing, energy management and research, to address the needs of the affordable low income housing community.

GLOBE has direct access to over 1,900 social housing providers representing more than 250,000 social housing units of low income residents in the Province of Ontario.

GLOBE took an active role in the consultation hearings and submitted a written report following the hearings in order to provide valuable input into the Consultation on Energy Issues Relating to Low Income Consumers. GLOBE provided and supported recommended solutions, which many are reflected in the March 10, 2009 Report of the Board. These are found in the recommendations relating to customer service, educational programs for low-income residents on energy awareness and conservation, and best practices related to targeted conservation and demand management programs, to name a few.

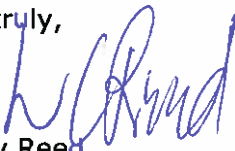
GLOBE, as a participant in the consultation, requested eligibility to apply for a cost award relating to preparing for, attending at, reporting on the stakeholder conference and other latter activities forming part of this consultation process. The basis for the cost eligibility request is that GLOBE primarily represents the direct interests of consumers (e.g. ratepayers) in relation to regulated services and represents a public interest relevant to the Board's mandate. Therefore, we requested consideration for the maximum hourly rate for 40 hours to cover costs and reasonable disbursements for a consultant to provide expert professional evidence and advice to the Board and act as an expert witness in the consultation process.

On August 15, 2008 the Board issued a Decision in which the Board ordered that parties, including GLOBE, be eligible for cost awards. GLOBE staff contacted the OEB in mid December 2008 requesting the status as to when eligible parties would be able to submit their costs and were advised that the parties would be notified. GLOBE first received notification on March 17, 2009 of the Boards decision on cost awards and was surprised not to be included. Unfortunately, GLOBE did not receive or notice the request on December 19, 2008 to submit cost award documents by January 9, 2009.

Since March 17, 2009, communications between GLOBE and OEB staff have resulted in the OEB accepting GLOBE's cost award submission for consideration. Attached please find the Summary Statement of Hours-Consultants and Legal Counsel and supporting documents in the amount of \$17,325.00 including GST as submitted by GLOBE for its participation in the Consultation on Energy Issues Relating to Low Income Consumers. We look forward to a favourable decision on our cost award submission.

We also look forward to the opportunity to continue working with the OEB on the LEAP Implementation Working Group along with other interested parties to develop realistic solutions to matters as they relate to low income energy consumers.

Yours truly,



Lindsey Reed
CEO

APPENDIX "B"

FORM 1

SUMMARY STATEMENT OF HOURS -CONSULTANTS AND LEGAL COUNSEL

A separate form is required for each consultant or legal counsel

<u>EB-2008-0150</u> Board File Number		<u>GLOBE</u> Party Name		<u>Law Firm</u>	
<u>JUDY SIMON</u> Consultant Name		<u>28</u> Years of Relevant Experience (curriculum vitae must be attached)		<u>Indeco Strategic Consulting Inc.</u> Consultant Firm	
<u>Legal Counsel Name</u>		<u>Year of Call</u>		<u>Law Firm</u>	
	Hours	Hourly Rate	Sub-total	GST	Total
Preparation	25	\$330.00	\$8,250.00	\$412.50	\$8,662.50
Attendance -Technical Conference	15	\$330.00	\$4,950.00	\$247.50	\$5,197.50
Attendance -Settlement Conference					
Attendance -Oral Hearing					
Argument					
Case Management					
TOTALS	40	\$330.00	\$13,200.00	\$660.00	\$13,860.00
Note: All claims must be in Canadian dollars. If applicable, state exchange rate _____, and country of initial currency _____.					



RE: *IndEco hours for GLOBE EB-2008-0150 presentations at OEB stakeholder conference*

Date: October 7, 2008

Project: EB-2008-0150

Summary

Breakdown of time spent by Judy Simon of IndEco Strategic Consulting Inc. on EB-2008-0150 to provide assistance to GLOBE in preparing for, attending at, and reporting on the stakeholder conference.

Task	Number of hours for Judy Simon
Development of positions - meetings and teleconferences with GLOBE	3.5
Background research to develop positions	5
Preparation of GLOBE presentation overview for submission to OEB	7
Preparation of draft presentation (script and background materials) for review by GLOBE	5.5
Preparation of final presentations (script and background materials) for presentation at OEB	4
Consultation attendance at OEB (Sept 22 nd , 24 th , 25 th)	15
Total hours	40 hours

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<u>EB-2008-0150</u> Board File Number		<u>GLOBE</u> Party Name		<u>IndEco Strategic Consulting Inc.</u> Consultant Firm	
<u>JUDY SIMON</u> Consultant Name		<u>28</u> Years of Relevant Experience (curriculum vitae must be attached)		<u>IndEco Strategic Consulting Inc.</u> Consultant Firm	
<u>Legal Counsel Name</u>		<u>Year of Call</u>		<u>Law Firm</u>	
	Hours	Hourly Rate	Sub-total	GST	Total
Preparation					
Attendance -Technical Conference					
Attendance -Settlement Conference					
Attendance -Oral Hearing					
Argument	10	\$330. ⁰⁰	\$3,300. ⁰⁰	\$165. ⁰⁰	\$3,465. ⁰⁰
Case Management					
TOTALS	10	\$330. ⁰⁰	\$3,300. ⁰⁰	\$165. ⁰⁰	\$3,465. ⁰⁰
Note: All claims must be in Canadian dollars. If applicable, state exchange rate _____, and country of initial currency _____.					



RE: *IndEco October 2008 hours for GLOBE EB-2008-0150 for providing OEB with written comments*

Date: November 19, 2008

Project: EB-2008-0150

Summary

Breakdown of time spent in October 2008 by Judy Simon of IndEco Strategic Consulting Inc. on EB-2008-0150 to provide assistance to GLOBE in providing the OEB with written comments.

Task	Number of hours for Judy Simon
Develop strategy/positions for submission (review of transcripts, presentation slides of participants and discussion with GLOBE)	7
Prepare draft submission	2
Prepare final submission	1
Total hours	10 hours



JUDY SIMON

Vice President

Judy Simon, Vice President, is an environmental scientist and strategic planner with over 25 years experience in energy and environmental issues, focusing on energy regulation, energy efficiency and conservation, renewables, and climate change. Judy has extensive experience in both the public and private sector and has been a management consultant in the energy field for 19 years.

Judy was a part-time Board member of the Ontario Energy Board between 1992 and 2002, giving her extensive knowledge and experience in the development and implementation of natural gas and electricity regulatory frameworks in Ontario. Judy was appointed as the Board's leading expert on DSM/CDM, and on environmental matters related to energy regulation, and served in that capacity for ten years.

EXPERTISE

- Strategic planning
- DSM/CDM, distributed energy, and renewable energy policy analysis, program development and implementation
- Program monitoring, evaluation and reporting
- Energy adjudication
- Electricity and natural gas markets and energy regulation in Ontario
- Stakeholder, engagement, social marketing and training

EMPLOYMENT HISTORY

- Vice President, IndEco (1994 - present)
- President, Judy Simon + Associates (1989 – present)
- Part-time Board Member, Ontario Energy Board (1992- 2002)
- Manager, Technology Policy, Ontario Ministry of Industry, Trade and Technology (1987-1989)
- Manager, Environmental Assessment Branch, Ontario Ministry of Environment (MOE) (1982-1987)
- Environmental Planner, Environmental Assessment Branch, MOE (1981-1982)
- Energy Planner, Conservation and Renewable Energy Group, Ontario Ministry of Energy (1980-1981)
- Energy Researcher, Algas Resources, Trans Canada Pipelines (1978)

PROFESSIONAL QUALIFICATIONS

Master of Environmental Design (Environmental Science), University of Calgary (1980)

Bachelor of Science, University Scholar, Great Distinction, McGill University (1977)

APPEARANCES

1985	Joint Board, Ontario Hydro Southwestern Ontario Transmission System Expansion Program. On behalf of the Ontario Ministry of the Environment regarding Ministry environmental policy and approvals
2003	Ontario Energy Board, on behalf of Enbridge Gas Distribution Inc. regarding their DSM framework and incentive mechanisms
2004	Ontario Energy Board, on behalf of Brantford Power regarding the approval of its 2005 CDM Plan
2004	Ontario Energy Board, on behalf of Milton Hydro regarding the approval of its 2005 CDM Plan
2005	Ontario Energy Board, on behalf of Low-Income Energy Network regarding CDM policies and programs, regulated price plan and other matters
2008	Ontario Energy Board, on behalf of GLOBE regarding the OEB low income policy proceeding

ADVISORY COMMITTEES AND BOARDS

April 2008 to present	Member, TAF Grants Committee
Jan. 2006 to present	Member, Board of Directors, Clean Air Partnership
Jan. 2005 to July 2006	Member, City of Toronto's Environment Roundtable
Oct. 2002 to March 2006	Member, Grants and Loans Committee, Toronto Atmospheric Fund
Apr. 1999 to 2002	Vice President, Environment, Provincial Council of Women
Dec.1996 to Mar. 2008	President of the Board of Directors, Canadian Environmental Law Association (CELA)
Apr. 1994 to Mar. 2008	Member of the Board of Directors, CELA
May 1992 to May 2002	Part-time Board member of the Ontario Energy Board

Sept. 1990 – Dec. 2001

Member, Environmental Advisory Panel to the
President, Ontario Hydro

AWARDS

1981

Commendation from Mayor, City of Toronto, for
work on Toronto Recycling Action Committee

1997-1980

Natural Sciences and Engineering Post-graduate
Scholarship

1972-1977

McGill University Scholarship

1972 -1977

Steinberg Canada Scholarship

SELECTED PROJECTS

Stakeholder engagement, social marketing and training

- Ontario Power Authority. Design and delivery of the stakeholder consultation process for the \$400M CDM program including the design and delivery of the Program Design Advisory Group and Program Operations Design Group activities. With Navigant Consulting. Project Manager.
- Toronto Catholic District School Board. Design and implementation of the Energy Drill demand response one year pilot program in three boards and eight schools across the GTA. Program funded by the Ontario Power Authority and in partnership with the City of Toronto, Toronto Hydro, Milton Hydro, Toronto Catholic District School Board, Halton District School Board and the Halton Catholic District School Board. This program is based on a social marketing campaign and the implementation of specific energy drill protocols. Senior program advisor.
- Burlington Hydro. Design of a partnership with Canada Centre for Inland Waters and BHI to promote awareness related to opportunities for commercial building retrofits and distributed generation (gas and solar) for BHI's largest customers. Project manager.
- Milton Hydro. Design and implementation of a breakfast seminar series with the utility's GS customers on DR. Senior advisor.
- City of Ottawa and Canadian Gas Association. Design and delivery of workshop to local builders, architects, engineers, utilities, energy managers and consultants on conservation and renewable energy opportunities in Ottawa to improve air quality and reduce GHGs. Project manager.
- City of Mississauga and Canadian Gas Association. Design and delivery of workshop to builders, architects, engineers, utilities, energy managers and consultants on conservation and renewable energy opportunities in Mississauga to improve air quality and reduce GHGs. Project manager.

- Canada Mortgage and Housing Corporation. Development and implementation of design charette for multi-residential and commercial buildings which became a key basis for CMHC to offer these charettes with Sustainable Buildings Canada across the country. Project manager.
- Association of Canadian Distillers. Design of a pilot social marketing and employee engagement program for a member manufacturing company. Project manager.
- Association of Canadian Distillers. Design and delivery of a training and awareness program on energy efficiency opportunities in whiskey manufacturing plants to manufacturer members.

Strategic/business planning

- Northwatch. Provision of advice and preparation of brief for OEB proceeding on generation connections taking into account special needs/situation of northern Ontarians including aboriginals and off-grid residents. Work is ongoing. Project manager.
- Ontario Power Authority. Assistance in preparation of CECO 2008 report. Work is ongoing. Project manager.
- Ontario Power Authority. Assisting the OPA to design and launch the \$400M program for LDC CDM including establishing the rules for funding, the application process and the contract elements, and development of program templates and detailed program designs for the OPA's Standard LDC programs (Programs in a Box). Work is ongoing and being completed in partnership with Navigant. Project manager.
- Conservation Bureau. Provision of business planning and strategic advice. This included guidance on the creation and implementation of internal policy and administrative structures, and the identification of staffing and budgeting requirements for the planning, coordination and reporting function. It also included completion of the LDC, government and other market player scorecard components of the Chief Energy Conservation Officer's 2006 Annual Report. Project manager.
- Guelph Hydro. Development of a CDM business plan using IndEco's strategic planning process to develop priorities for the plan, and strategies to realize the priorities. Project manager.
- Energy Efficiency Office, City of Toronto. Development of the Report on the Development of the Energy Plan for Toronto. Senior advisor.
- Low-income Energy Network. Preparation of submissions on Regulated Price Plan and low-income consumers to the OEB and prepared with FRC Canada. Project manager.
- Canadian Energy Efficiency Alliance. Preparation of strategy papers on CDM which were submitted to the OEB and to the Minister of Energy. Project manager. Served as DSM expert to Alliance's DSM policy committee.

- Toronto Hydro and Milton Hydro. Development of business case that helped both utilities to decide to go forward to develop a DSM plan for 2003. Project manager.
- Energy Efficiency Office, City of Toronto. Senior policy advisor on the identification and evaluation of opportunities for strengthening partnerships with Toronto Hydro through joint work on DSM.
- Energy Efficiency Office, City of Toronto. Senior policy advisor on the development of a Sustainable Energy Business Plan for the Energy Efficiency Office for 2002.
- City of Toronto. Development of the City of Toronto's Implementation Plan for the Environmental Plan. Project manager.
- Brewers of Ontario. Development and implementation of a business strategy for enhancement and recognition of environmental performance in packaging. Project manager.
- Brewers of Ontario. Development of environmental strategy including opportunities to reduce energy use and emissions in new facilities and vehicles. Project manager.

Hard to reach consumers CDM/DSM

- GLOBE. Provision of strategic advice on programs and policies for social housing to be tabled at OEB low income proceeding. Work is ongoing. Project manager.
- Northwatch. Provision of strategic advice on CDM and renewables component of IPSP taking into account special needs of northern Ontarians, including aboriginals and off-grid residents. Project manager.
- Enbridge Gas Distribution. Benchmarking of customer care programs, including those for seniors and hardship customers compared with other Canadian and US utilities and jurisdictions. Made recommendations on improvements to programs and linkages to DSM programs. Project manager.
- OPA. Development of conservation program concepts for social housing, low-income tenants in private buildings, and low-income homeowners. Project manager.
- Low-Income Energy Network. Represented LIEN on the Union Gas DSM Consultative. Project manager.
- Brantford Power. Development of Conserving Homes program, the award winning Canadian low-income CDM program. Project manager.
- Low-Income Energy Network. Prepared evidence and argument that included the recommended design for Union Gas' low-income program, which was approved by the OEB in Union Gas' 2006 DSM proceeding (EB-2005-0507). Project manager.

- Low-Income Energy Network. Prepared evidence and argument that involved policies and program designs for low-income CDM in EB-2005-0523. Project manager.
- Low-Income Energy Network. Fundraising through a Trillium proposal to secure funds and then to use the funds to create the LIEN website and to hold the first annual conference on low-income energy matters with LIEN members and other interested NGO's, government and other participants. Project manager.
- Low-Income Energy Network. Development of a low-income energy efficiency program template for electric LDC's to adopt for low-income homeowners and tenants who pay their electricity bills directly. Work was funded by Ministry of Energy and Toronto Atmospheric Fund. Project manager.
- Toronto Environmental Alliance. Development of low-income energy conservation and assistance strategy for Ontario. Funded by Toronto Environmental Alliance and Ministry of Energy. Project manager.
- Canadian Environmental Law Association. Preparation of a CDM policy paper on the appropriate framework for CDM in Ontario to best meet the needs of low-income consumers which was submitted to the OEB as part of the consultation related to the Minister's Directive to the OEB on CDM. Project manager.

Other CDM planning, program development, implementation, monitoring and evaluation

- Hydro One. Delivery of 2008 Power Savings Blitz. Work is ongoing. Account executive.
- Barrie Hydro. Delivery of 2007 and 2008 ERIP. Delivery of marketing and promotion related to 2008 GRRR, peakSaver, Summer Savings. Delivery of 2008 Power Savings Blitz. Work is ongoing. Account executive.
- OPA. Evaluation of Veridian and PowerStream Neighbourhood peaksaver custom programs. Work is ongoing. Senior advisor.
- Peterborough Distribution Inc. Delivery of 2007 ERIP and project management for Summer Savings, peakSaver, and GRRR.
- UHN. Design and delivery of 3-year (2007-09) comprehensive energy management program including social marketing, employee engagement, operator training, audit and retrofits. Work is ongoing. Senior advisor.
- NEPA Group. Delivery of 2007 ERIP. Project manager.
- Guidance on the preparation of workplans and budgets for applications to the OPA LDC CDM fund. Project manager.
- Oakville Hydro. Provide guidance on the preparation of workplans and budgets for applications to the OPA LDC CDM fund. Project manager.

- Kitchener-Wilmot Hydro, Waterloo North Hydro and Cambridge North Dumfries Hydro. Assist in the preparation of application to the OPA for funding for the delivery of LDC standard programs. Project manager.
- Oakville Hydro. Preparation of OEB application to exceed 20% rule for CDM spending. Project manager.
- Enbridge Gas Distribution. Advice on DSM policies, regulatory treatment of DSM, low-income programs and other matters in the 2006 generic gas DSM hearing and on Enbridge's 3-year DSM plan. Project manager.
- Toronto Atmospheric Fund. Development of a municipal lighting program design for Toronto Atmospheric Fund. Work involved review of energy forecasts and needs in the GTA, survey of existing municipal and LDC lighting programs in the GTA, evaluation of measures (including TRC calculations), and preparation of written descriptions. Project manager.
- Burlington Hydro. Management of key aspects of the implementation of the 2005-2007 CDM plan including development of detailed program designs, implementation plans marketing and advertising programs, as well as monitoring and evaluation systems for the utility's lighting retrofit programs for its general service customers, municipal customers, and for its residential new construction program. Project manager.
- Milton Hydro. Policy advisor on Milton Hydro CDM portfolio for 2005 and for 2006.
- Senior regulatory advisor on the development of post-third tranche 2006 CDM plans for Burlington Hydro and Milton Hydro.
- Enbridge Gas Distribution. Advice on improvements to its DSM regulatory framework including budget and target setting, its incentive, stakeholder input, monitoring, evaluation and reporting with Navigant. Project manager.
- Toronto Hydro. Investigation of options for Toronto Hydro to reduce customer bills including an illustrative approach for 2003 to DSM with Fraser & Company. Project manager.
- Canadian Energy Efficiency Alliance. Co-author of paper, "The Consumer Benefits of Interval Metering, with Marion Fraser, Fraser & Company. Project manager.
- Ontario Energy Board. As Board member, a principal author of natural gas regulatory framework for DSM (E.B.O. 169-III); adjudicator in over 100 cases.
- **CDM best practices**
- Canadian Gas Association. Identification of DSM best practices for monitoring and evaluation in Canadian gas utilities. Project manager.
- EDA. Presentation on comparison of CDM in US jurisdictions and in Ontario and Ontario at EnerCom 2007. Project manager.

- Association of Energy Service Professionals. Publication of paper and delivery of presentation on DSM Best Practices in the Canadian Natural Industry, winter 2007.
- Electricity Distributors Association. Preparation and delivery presentation on CDM best practices in gas and electric LDCs to EDIST Conference with Enbridge Gas Distribution, winter 2006. Project manager.
- Canadian Gas Association. Preparation of policy paper on declining average across gas utilities in Canada and recommendations on treatment in rates. Project manager.
- Conference Board of Canada. Author of discussion paper on successful natural gas regulatory DSM frameworks in Canada, published in November 2005.
- Canadian Energy Efficiency Alliance. Senior advisor on Webinar on best practices with Enbridge Gas Distribution.
- Canadian Gas Association. Identification of natural gas DSM best practices among natural gas utilities across Canada with Bruce Vernon & Associates. Senior policy advisor.
- Enbridge Gas Distribution. Identification of best practices regarding incentive mechanisms in North American Gas utilities with Navigant. Project manager.
- Enbridge Gas Distribution. Survey of natural gas DSM in North American jurisdictions with Navigant. Project manager.