

**14 Details of new charges**

For questions about the charges below, call Union Gas at 1-888-774-3111.  
Mon to Fri 8 am to 6 pm.

**Charges for the period December 23, 2005 to January 22, 2006**

|           |                                                           |                                 |                 |  |
|-----------|-----------------------------------------------------------|---------------------------------|-----------------|--|
| <b>15</b> | <b>Gas used</b>                                           |                                 |                 |  |
|           | Dec 23 to Dec 31, 2005                                    | 121.190 cubic metres @ 30.4320¢ | 36.88           |  |
|           | Jan 1 to Jan 22, 2006                                     | 327.523 cubic metres @ 41.9479¢ | 137.39          |  |
|           | <b>Gas price adjustment</b>                               |                                 |                 |  |
|           | Jan 1 to Jan 22, 2006                                     | 327.523 cubic metres @ 5.2644¢  | -17.26          |  |
| <b>16</b> | <b>Transportation to Union Gas</b>                        |                                 |                 |  |
|           | Dec 23 to Dec 31, 2005                                    | 121.190 cubic metres @ 2.3966¢  | 2.90            |  |
|           | Jan 1 to Jan 22, 2006                                     | 327.523 cubic metres @ 3.1708¢  | 10.39           |  |
|           | <b>Transportation price adjustment</b>                    |                                 |                 |  |
|           | Jan 1 to Jan 22, 2006                                     | 327.523 cubic metres @ 0.9734¢  | -3.19           |  |
| <b>17</b> | <b>Storage</b>                                            |                                 |                 |  |
|           | Dec 23 to Dec 31, 2005                                    | 121.190 cubic metres @ 2.3774¢  | 2.88            |  |
|           | Jan 1 to Jan 22, 2006                                     | 327.523 cubic metres @ 2.2457¢  | 7.36            |  |
|           | <b>Storage price adjustment</b>                           |                                 |                 |  |
|           | Jan 1 to Jan 22, 2006                                     | 327.523 cubic metres @ 0.4550¢  | -1.49           |  |
| <b>18</b> | <b>Delivery</b>                                           |                                 |                 |  |
|           | Dec 23 to Dec 31, 2005                                    | 121.190 cubic metres @ 7.9025¢  | 9.57            |  |
|           | Jan 1 to Jan 22, 2006                                     | 327.523 cubic metres @ 9.0473¢  | 29.63           |  |
|           | <b>Delivery price adjustment</b>                          |                                 |                 |  |
|           | Jan 1 to Jan 22, 2006                                     | 327.523 cubic metres @ 0.6562¢  | 2.15            |  |
| <b>19</b> | <b>Monthly charge</b>                                     |                                 | 14.00           |  |
| <b>20</b> | <b>GST (R119465367)</b>                                   |                                 | 16.19           |  |
|           | <b>Total new charges added to your Equal Billing Plan</b> |                                 | <b>\$247.40</b> |  |

**Charges due this billing period**

|           |                                                      |                 |
|-----------|------------------------------------------------------|-----------------|
| <b>21</b> | Your Equal Billing Plan instalment (includes 7% GST) | 169.00          |
|           | <b>Total new charges now due</b>                     | <b>\$169.00</b> |

**Call before you dig.** Contact Ontario One Call at 1-800-400-2255 for free underground utility locates.

**22 Payment options**

Total payment is now due. Non-payment may result in the disconnection of your gas service.

Here are your payment options:

- direct withdrawal from your chequing account
- online or telephone banking
- cheque, by mail (tear off and include this bottom portion of your bill)
- most financial institutions in Canada (please take your entire bill with you).

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**Gas you used this period**

|                                                           |         |
|-----------------------------------------------------------|---------|
| Actual meter reading on Dec 23, 2005:                     | 1.2     |
| Actual meter reading on Jan 22, 2006:                     | 17.2    |
| Difference between the readings in 1000 ft <sup>3</sup> : | 16.0    |
| Difference between the readings in M3:                    | 453.245 |
| Barometric pressure factor:                               | 0.99000 |
| Gas you used in M3:                                       | 448.713 |

**Monthly charge**

The monthly charge is a set amount charged to each customer regardless of the amount of gas used. It helps cover the cost of maintaining a safe gas distribution system 24 hours a day, every day.

**Price adjustments**

Price adjustments, approved by the Ontario Energy Board, are required to bring forecast costs into line with actual costs. In the past, the adjustment was added to the rates. Each adjustment now appears as a separate line on the bill, but it is not an extra charge.

**Call before you dig**

Remember to call before you dig. Contact Ontario One Call at 1-800-400-2255 for free underground utility locates.

**Meter reading**

We plan to read the gas meter at your address every month. If we are unable to access, our representative may leave a card asking you to phone in your reading. When this happens, your next bill will show an estimated reading. Estimated readings are based on weather and past gas use for the period at your address. If necessary, we will adjust the estimated gas use amount the next time we read the meter.

**How to read the meter**

To phone in your meter reading, check the meter and mark the current position of each pointer on the diagram below.



Visit us at: [uniongas.com](http://uniongas.com)

Teller's receipt stamp

**uniongas**

A Spectra Energy Company

# Your Union Gas bill

**1** December 23, 2005 to January 22, 2006**JOHN CUSTOMER****2** Your Union Gas account number:

123-4567 123-4567

**3** For service at:111 NO NAME ST  
LONDON, ON**4** Meter number: 374-2480**6** Customer Contact Centre

Call 1-888-774-3111

**Gas emergencies only**

Call 1-877-969-0999

**Visit us at:** uniongas.com**GST number:** R119465367**Update on your  
Equal Billing Plan**

Monthly instalment: \$169.00

**Total monthly  
instalments billed: \$845.00**

Charges this month: \$247.40

Adjustments this month: \$0.00

**Total charges to date: \$752.97**Equal Billing Plan balance  
after this bill is paid: **-\$92.03**  
in your favour**10** For important information  
about your rates, please see this  
month's insert.

Welcome to your newly designed  
Union Gas bill. For information  
on how to read this bill, please go  
to [uniongas.com/newbill](http://uniongas.com/newbill).

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**5** Summary of what you owe

Amount owing on your last bill \$169.00

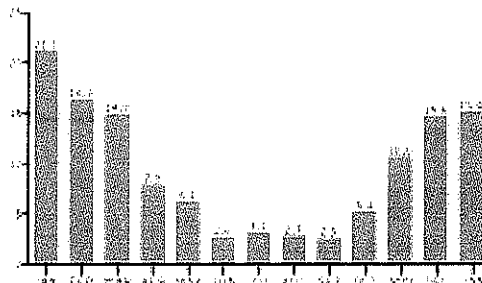
Payments received before January 22 -\$169.00

Your balance forward **\$0.00****New Charges** - details on page 2 **\$157.95**GST (R119465367) **\$ 11.05****Total payment now due \$169.00**

A late payment charge equal to 1.5% of the total payment now due  
will be added if we don't receive your payment by **February 8, 2006**.

**9** Comparing your monthly gas useYou used 448.713 cubic metres in this  
billing period.

|                                               | This<br>month<br>last year | This<br>month | Last<br>month |
|-----------------------------------------------|----------------------------|---------------|---------------|
| Number of<br>billing days                     | 29                         | 30            | 28            |
| Average outdoor<br>temperature                | -14°C                      | -7°C          | -7°C          |
| Your average daily gas<br>use in cubic metres | 21.1                       | 15.0          | 14.6          |



Tear off here - keep top part for your records

**uniongas**  
A Spectra Energy CompanySee page 2 for payment options. If paying by mail, return this slip with your  
payment to the address below. Make your cheque payable to Union Gas and  
write your account number on the front.**JOHN CUSTOMER****13** Your account number:

123-4567 123-4567

**Total payment due \$169.00**Amount  
paid \$

This amount will be withdrawn  
from your bank account  
**February 8, 2006.**

**11** JOHN CUSTOMER  
111 NO NAME STREET  
LONDON, ON  
N6A 4B4Y  
A26**12** UNION GAS LIMITED  
PO Box 2025  
Chatham ON N7M 6C7