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May 20, 2009

BY EMAIL – boardsec@oeb.gov.on.ca

Ms. Kirsten Walli
Board Secretary
Ontario Energy Board
P.O. Box 2319
2300 Yonge Street, Suite 2700
Toronto, ON M4P 1E4

**Re: Nomination to Participate on the Board's LEAP Implementation Working Groups –
Financial Assistance Working Group Board File Number EB-2008-0150**

Dear Ms. Walli:

Pursuant to the Board's letter of May 11, 2009, outlining its intention to form working groups to address the Finance Assistance and Conservation components of LEAP, we respectfully nominate the following candidate to participate on the Financial Assistance Work Group, as a representative of electricity distributors in Ontario.

Ms. Rhonda Moreau, Manager of Customer Services
Kitchener-Wilmot Hydro Inc.
Email: rmoreau@kwhydro.on.ca
Direct Phone: 519-749-6181

Experience and Qualifications

Rhonda has worked in the electric industry for approximately 29 years. While attending the University of Western Ontario she was employed by London Hydro during the summer period; after completing university she continued employment in Customer Services. In 1989 Rhonda was hired by Kitchener-Wilmot Hydro and is presently the Manager of Customer Services.

In this capacity Rhonda has sat on the steering committee for the "Heat Bank" of Waterloo Region since its inception in 2001. The Heat Bank program was originated by the Health and Social Service Committee to provide region-wide emergency heating assistance for

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low-income persons in the Waterloo Region. The Heat Bank steering Committee, comprised of Regional staff and Corporate Stakeholders, was established to provide input into training and policy development for the on-going success of the program. Kitchener-Wilmot Hydro Inc. has financially supported this partnership and remains committed to advocacy efforts in addressing housing affordability issues for low income residents. Rhonda has been instrumental in assisting with the evolution of this program to include designing a pilot program offering home energy audits to Heat Bank recipients.


Included in Rhonda's responsibilities is the administration of the Collections Department. With her support and on-going interaction, Kitchener-Wilmot Hydro has an extremely good working relationship with the Social Services Department in the Region of Waterloo. Our Collections Department has fostered and maintained a positive working partnership representing a mix of sectors including government, not-for-profit and for profit offering both centralized and decentralized resource and services to respond to community needs.

In September 2008 Rhonda attended the Ontario Energy Board's Consultation on Energy Issues Relating to Low Income Consumers. Subsequently she met with Kitchener Utilities and assisted with their written comments in response to LEAP.

The nominee does not wish to request cost eligibility for this participation.

An electronic copy of this letter has been submitted through the Board's web portal at www.errr.oeb.gov.on.ca.

Sincerely,



J. Van Ooteghem, P.Eng.,
President & C.E.O.

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