

May 24th, 2009

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Ontario Energy Board
P.O. Box 2319
2300 Yonge Street, 27th Floor
Toronto, ON M4P 1E4

MAY 27 2009

ONTARIO ENERGY BOARD

Attention: Kristin Walli, Board Secretary
RE: EB-2009-0111

Hello. I am writing in response to the 'Notice of Written Hearing and Procedural Order No. 1' I received on May 1st, 2009. I have great objection to Page 2, Section B (I), 'A residential complex is defined in the Residential Tenancies Act, 2006'.

As my rental agreement and the Ministry of Housing order (January 1990) state that my rent includes, and should include hydro, I do not understand why Demilia Investments, Briarlane Rental Property Management Inc., and Stratacon Inc. have been harassing us to pay for hydro.

To allow distributors to sub-meter rental units in Ontario, without the protection of guidelines from the Ministry of Municipal Affairs and Housing and/or the Residential Tenancies Act is only further putting residents in greater financial dismay. We do not own our units, and therefore can only make so many changes to reduce hydro consumption.

All tenants' information was handed over to Stratacon Inc., without their consent and we all began to receive invoices which included an administration fee, a distribution charge and of course, all federal and provincial taxes each month. Obviously, Briarlane Rental Property Management Inc. has proven they do not follow government directives, privacy laws, or the Residential Tenancies Act.

If Briarlane has such an issue with hydro costs, than perhaps replacing old, non-energy efficient appliances, and other measures for ways to prevent heat escaping should be considered.

Please take into serious consideration the implications of your decisions and actions in this exasperating matter. I believe it is of the utmost importance for a government agency to have nothing but the best interests of its citizens.

Zohreh Kashanian

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Cc: Barbara Robertson, Case Manager