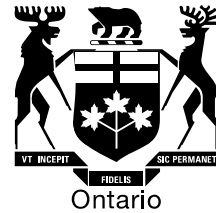


Ontario Energy Board
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Toronto ON M4P 1E4
Telephone: 416- 481-1967
Facsimile: 416- 440-7656
Toll free: 1-888-632-6273

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Numéro sans frais: 1-888-632-6273



BY E-MAIL ONLY

September 14, 2007

Mike Packer
Director, Regulatory Affairs
P.O.Box. 2001
Union Gas Limited
50 Keil Drive North
Chatham ON N7M 5M1

LETTER OF DIRECTION

Dear Mr. Packer:

Re: **Union Gas Limited - October 1, 2007 QRAM
Board File No. EB-2007-0720**

The Board has today issued its Decision and Order in the above matter, and an executed copy is enclosed.

You are directed:

1. to immediately serve a copy of this Decision and Order, either personally, by courier, by registered mail, or by providing electronic access through a personalized email for those parties that agreed to such service, upon each intervenor served with the Notice and Procedural Order No. 1 to this proceeding;
2. to file with the Board affidavit evidence proving the above service immediately upon completion, with a copy of the Decision and Order and the original post office registration receipts (where applicable) and/or courier slips attached as appendices, and;
3. to file with the Board, as soon as these are available, one copy of each of the printed notices being sent by Union to its customers in the forms attached as Appendix "D" to the Decision and Order.

Yours truly,

Original signed by

Peter H. O'Dell
Assistant Board Secretary