Aiken & Associates

578 McNaughton Ave. West Chatham, Ontario, N7L 4J6 Phone: (519) 351-8624 Fax: (519) 351-4331 E-mail: raiken@xcelco.on.ca

July 30, 2009

Ms. Kirsten Walli Board Secretary Ontario Energy Board 2300 Yonge Street Suite 2700 Toronto, Ontario, M4P 1E4

Dear Ms. Walli:

Re: EB-2009-0166 –Interrogatories of the London Property Management Association – Union Gas Limited 2010 Natural Gas Demand Side Management Plan

Please find attached the interrogatories of the London Property Management Association in the above noted proceeding.

Sincerely,

RandyAiken

Aiken & Associates

cc Chris Ripley, Union Gas

IN THE MATTER OF the Ontario Energy Board Act 1998, S.O. 1998, c.15, (Schedule B);

AND IN THE MATTER OF an application by Union Gas Limited for approval of its 2010 Natural Gas Demand Side Management Plan.

INTERROGATORIES OF THE LONDON PROPERTY MANAGEMENT ASSOCIATION

Interrogatory #1

Ref: Page 5

- a) Please provide the 2007, 2008 and 2009 DSM targets, both with and without Low Income.
- b) Please provide the actual TRC values for 2007 and 2008, both with and without Low Income. Please also indicate if the values for both years are audited actuals.
- c) Please show the calculation of the estimated 2010 target utilizing actual audited values for 2007 and 2008 and the most current estimate of 2009 results. Please provide the calculation with and without Low Income.

Interrogatory #2

Ref: Page 7

The evidence states "The approved 2010 DSM Measures and Input Assumptions Report (EB-2008-0346) completed by Navigant has been used as the starting point for the 2010 SSM assumptions". Other than the free rider rates and the two additional measures referenced in the evidence, has Union used figures that differ from those provided by Navigant? If yes, please provide a complete list showing the measure, the Navigant figure and the Union figure. Please also provide an estimate of the impact on the calculation of the TRC based for each of the differences.

Interrogatory #3

Ref: Pages 7 & 8

Will Union be able to track amounts to be recovered/rebated to customers for the SSM, LRAM and DSMVA accounts for each of rates M1 and M2? If not, when will Union be able to allocate such amounts individually to these rate classes?

Interrogatory #4

Ref: Page 11

- a) Has Union been involved in any electric DSM activities in 2007, 2008 or 2009? If so, please provide the costing on a fully allocated basis and indicate whether any net revenues have been generated that have or will be shared with ratepayers.
- b) Does Union plan any electric DSM activities for 2010? If yes, please elaborate and provide details.

Interrogatory #5

Ref: Page 26

Union intends to focus on the Drain Water Heat Recovery ("DWHR") in its market transformation program.

- a) Please indicate if DWHR units were available at retail outlets in 2007. If so, please indicate where such units could be purchased.
- b) Are DWHR units currently available at retail stores? If yes, please provide a list of major retailers that carry such units.

Interrogatory #6

Ref: Page 31, Table 5

- a) For each of 2007, 2008 and 2009 (forecast) please provide the number of participating builders and the number of residential builders in Union's franchise area.
- b) Please provide the current number of participating builders in 2009.

- c) For each of 2007, 2008 and 2009 (forecast) please provide the number of housing starts in Union's franchise area, the number of DWHR installs and the percentage of installs.
- d) Please provide the most recent number of DWHR installs for 2009.
- e) Please provide the 2007, 2008 and 2009 (forecast) percentages for the Customer Awareness Survey.
- f) Please provide the 2007, 2008 and 2009 (forecast) percentages for the Builder Knowledge Survey.