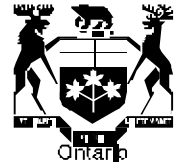


**Ontario Energy
Board**
P.O. Box 2319
2300 Yonge Street
Suite 2700
Toronto ON M4P 1E4
Telephone: 416- 481-1967
Facsimile: 416- 440-7656
Toll free: 1-888-632-6273

**Commission de l'énergie
de l'Ontario**
C.P. 2319
2300, rue Yonge
Suite 2700
Toronto ON M4P 1E4
Téléphone: 416- 481-1967
Télécopieur: 416- 440-7656
Numéro sans frais: 1-888-632-6273



BY E-MAIL AND WEB POSTING

August 7, 2009

**To: All Licensed Electricity Distributors
Federation of Rental Housing Providers of Ontario**

**Re: Federation of Rental Housing Providers Request for Costs
Electricity Distributors: Customer Service, Rate Classifications and Non-
Payment Risk
Board File No.: EB-2007-0722**

On March 6, 2008, the Ontario Energy Board (the "Board") released for stakeholder comment a staff Discussion Paper in the process entitled "Electricity Distributors: Customer Service, Rate Classification and Non-Payment Risk".

As indicated in the Board's letter of May 19, 2009, cost awards are available to eligible stakeholders in relation to providing comments on the staff Discussion Paper, to a maximum of 30 hours. The Federation of Rental Housing Providers of Ontario ("FRPO") was approved as one of the parties eligible for an award of costs in this process. Cost claims from eligible parties were to have been submitted by June 10, 2009. Distributors were to have had until June 24, 2009 to object to any aspects of the costs claimed.

The Board received a request dated June 29, 2009 from FRPO for costs in respect of preparing and filing written comments on the March 6, 2008 staff discussion paper. The amount of the cost claim is based on 20 hours of work. A copy of the letter was sent to electricity distributors.

The Board has determined that it will consider the request for costs from FRPO, which was inadvertently filed late. A licensed distributor that wishes to object to any aspect of FRPO's cost claim request must file a letter to that effect with the Board by August 21st, 2009, in accordance with the filing instructions set out in the Board's letter of May 19, 2009 in this process.

Yours truly,

Original signed by

Kirsten Walli
Board Secretary