Delivered: August 24, 2009

Page 1 of 1

Undertaking J2.3 - To provide to what extent Meter reading is included in the \$630,440 figure in clause 5.01 of the contract and provide annual true-up calculations for each year.

Undertaking J2.3 (Extended): To extend J2.3 to the year-end invoices with the information that Mr. Shepherd requested for all the years that have elapsed under the contract.

Undertaking J2.4 - To provide breakdown into categories of \$729,677 in VECC 34(F).

	Contract	2004	2005	2006	2007	2008	2009	
Billing Service	238,793.92	179,095.44	251,378.79	259,925.67	261,745.15	268,288.78	277,410.60	
Payment Processing	141,184.73	105,888.54	148,625.42	153,678.68	154,754.43	158,623.29	164,016.49	
Mailing	43,575.53	32,681.65	45,872.04	47,431.69	47,763.71	48,957.81	50,622.37	
Disconnect/Reconnect Service	35,807.72	26,855.79	37,694.85	38,976.48	39,249.31	40,230.55	41,598.38	
Postage inside outside	26,069.54 25,008.57	19,552.15 18,756.42	27,443.45 26,326.56	28,376.53 27,221.67	28,575.16 27,412.22	29,289.54 28,097.52	30,285.38 29,052.84	
Meter Reading  Contract amounts	120,000.00 630,440.00	110,310.64 493,140.64	150,734.03 <b>688,075.15</b>	151,639.07 <b>707,249.79</b>	151,054.30 <b>710,554.29</b>	156,190.21 <b>729,677.70</b>	161,500.68 <b>754,486.75</b>	J2.3 Extended
Amount of payment withheld by City re wage offsets	333,11336	61,588.97	61,844.01	44,429.72	34,323.30	19,613.98	13.,	2

Contract amounts reflect costs billed to the City

J2.3	Meter reading component is \$120,000 per the original amounts
------	---

J2.4 2008 figures show detailed breakdown of amounts making up the \$729,677

J2.3 Extended Contract amounts is the trued up amount - it includes monthly invoiced amounts plus the y/e adjustment to recover the full cost of meter reading