

EB-2009-0130

IN THE MATTER OF the *Ontario Energy Board Act,* 1998, S.O. 1998, c.15, Schedule B;

AND IN THE MATTER OF a motion by VECC requesting the Board to review and vary certain aspects of Decision and Order EB-2008-0233 dated April 6, 2009 and Decision and Order EB-2008-0226 dated April 17, 2009.

AND IN THE MATTER OF Rules 42, 44.01 and 45.01 of the Board's *Rules of Practice and Procedure*.

BEFORE: Gordon Kaiser

Presiding Member and Vice-Chair

Paul Sommerville

Member

RATE ORDER

Innisfil Hydro Distribution Systems Limited ("Innisfil Hydro") filed an application with the Ontario Energy Board under section 78 of the *Ontario Energy Board Act, 1998*, S.O. 1998, c.15, Schedule B as amended, for an order approving or fixing just and reasonable rates for the distribution of electricity, to be effective as of May 1, 2009. The Board assigned file number EB-2008-0233 to the application. The Board issued its Decision and Order related to this application on April 6, 2009.

On April 24, 2009, VECC filed a Notice of Motion to Review and Vary this Decision and Order.

COLLUS Power Corporation ("COLLUS") filed an application with the Ontario Energy Board under section 78 of the *Ontario Energy Board Act, 1998*, S.O. 1998, c.15, Schedule B as amended, for an order approving or fixing just and reasonable rates for the distribution of electricity, to be effective as of May 1, 2009. The Board assigned file number EB-2008-0226 to the application. The Board issued its Decision and Order related to this application on April 17, 2009.

On April 28, 2009, VECC filed a Notice of Motion to Review and Vary this Decision and Order.

VECC requested that the two motions be heard together due to the similarity of the issues raised by these two appeals.

The Board's Decision regarding these motions (the "Motions Decision") was issued on July 6, 2009 at the conclusion of its oral hearing on these matters. Counsel for Innisfil Hydro and COLLUS was directed to draft an order reflecting the Board's findings.

On July 17, 2009, Counsel for Innisfil Hydro and COLLUS filed draft terms of reference for the Innisfil Hydro and COLLUS deferral and variance accounts arising from the Board's Decision and the proposed Tariffs of Rates and Charges for both Innisfil Hydro and COLLUS. The Board subsequently received comments from VECC, Energy Probe and Board staff on these filings. On August 7, 2009, Counsel for Innisfil Hydro and COLLUS filed revisions to the draft terms of reference to reflect the comments received.

For Innisfil Hydro, the terms of reference showed a difference in revenue requirement arising from the Board's Decision of \$63,374 (\$7,627,198 minus \$7,563,824), which reflects the application of the 5.08% rate arising from the Motions Decision on a forecast of \$1,869,450 of unissued third party debt

For COLLUS, the terms of reference showed a difference in revenue requirement arising from the Board's Decision of \$85,660 (\$5,759,880 minus \$5,674,220), which reflects the application of the 5.08% rate arising from the Motions Decision on a forecast of \$1,100,000 of unissued third party debt.

The Board has reviewed this material and is satisfied that these documents accurately reflect the Board's Decision.

The Board expects that the rates approved in this Order will be used by Innisfil Hydro and COLLUS as the base rates for their respective 2010 IRM3 rate filings. The Board also expects that the disposition of the deferral and variance accounts established by this Order will be dealt with as part of these proceedings.

THE BOARD ORDERS THAT:

- 1. The Tariff of Rates and Charges set out in Appendix "A" of this Rate Order for Innisfil Hydro is approved, effective May 1, 2010, for electricity consumed or estimated to have been consumed on or after May 1, 2010.
- 2. Innisfil Hydro shall record: (1) In Account 2425 Other Deferred Credits, Sub-account Interest Rate Differential VECC Appeal, the difference in distribution rates between those rates approved in the Board's EB-2008-0233 Decision and Appendix A (which is the Innisfil Hydro rates revised to reflect the Board's July 6, 2009 Decision) times the actual monthly billing determinants for distribution charges from May 1, 2009 until April 30, 2010; and (2) In Account 2425 Other Deferred Credits, Sub-account Hearing Preparation and Support Costs VECC Appeal, incremental costs arising solely as a result of the VECC motion to review the Board's EB-2008-0233 Decision including, as applicable, any Board staff costs or intervenor costs and prudently incurred incremental costs related to Innisfil Hydro's participation in this proceeding. Interest carrying charges at the Board prescribed interest rates on the monthly opening balances in both these sub-accounts are applicable.
- 3. The Tariff of Rates and Charges set out in Appendix "B" of this Rate Order for COLLUS is approved, effective May 1, 2010, for electricity consumed or estimated to have been consumed on or after May 1, 2010.
- 4. COLLUS shall record: (1) In Account 2425 Other Deferred Credits, Sub-account Interest Rate Differential – VECC Appeal, the difference in distribution rates between those rates approved in the Board's EB-2008-0226 Decision and Appendix B (which is the COLLUS rates revised to

reflect the Board's July 6, 2009 Decision) times the actual monthly billing determinants for distribution charges from May 1, 2009 until April 30, 2010; and (2) In Account 2425 – Other Deferred Credits, Sub-account Hearing Preparation and Support Costs – VECC Appeal, incremental costs arising solely as a result of the VECC motion to review the Board's EB-2008-0226 Decision including, as applicable, any Board staff costs or intervenor costs and prudently incurred incremental costs related to COLLUS' participation in this proceeding. Interest carrying charges at the Board prescribed interest rates on the monthly opening balances in both these sub-accounts are applicable.

5. Innisfil Hydro and COLLUS shall pay the Board's costs incidental to this proceeding upon receipt of the Board's invoice.

DATED at Toronto, August 25, 2009 **ONTARIO ENERGY BOARD**

Original signed by

Kirsten Walli Board Secretary

Appendix "A" To The Order Arising from Decision EB-2009-0130

The Tariff of Rates and Charges Innisfil Hydro Distribution Systems Limited May 1, 2010

Innisfil Hydro Distribution Systems Ltd. TARIFF OF RATES AND CHARGES

Effective May 1, 2010

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2009-0130

APPLICATION

- The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Codes, Guidelines or Orders of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.
- No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code, Guideline or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.
- This schedule does not contain any rates and charges relating to the electricity commodity (e.g. the Regulated Price Plan).

EFFECTIVE DATES

DISTRIBUTION RATES - May 1, 2010 for all consumption or deemed consumption services used on or after that date.

SPECIFIC SERVICE CHARGES - May 1, 2010 for all charges incurred by customers on or after that date.

RETAIL SERVICE CHARGES - May 1, 2010 for all charges incurred by retailers or customers on or after that date.

LOSS FACTOR ADJUSTMENT - May 1, 2010 unless the distributor is not capable of prorating changed loss factors jointly with distribution rates. In that case, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

SERVICE CLASSIFICATIONS

Residential

This classification refers to the supply of electrical energy to residential customers residing in detached, semi detached, townhouse (freehold or condominium) dwelling units duplexes or triplexes. Supply will be limited up to a maximum of 200 amp @ 240/120 volt. Further servicing details are available in the utility's Conditions of Service.

General Service Less Than 50 kW

This classification refers to a non-residential account taking electricity at 750 volts or less whose monthly peak demand is less than or expected to be less than 50 kW. Further servicing details are available in the utility's Conditions of Service.

General Service 50 to 4,999 kW

This classification refers to a non-residential account whose monthly average peak demand is equal to or greater than, or is expected to be equal to or greater than 50 kW but less than 5000 kW. Further servicing details are available in the utility's Conditions of Service.

Unmetered Scattered Load

This classification refers to a non-residential account taking electricity at 240/120 or 120 volts whose monthly peak demand is less than or expected to be less than 50 kW and the consumption is unmetered. A detailed calculation of the load will be calculated for billing purposes. Further servicing details are available in the utility's Conditions of Service.

Sentinel Lighting

This classification refers to accounts that are an unmetered lighting load supplied to a sentinel light. Further servicing details are available in the utility's Conditions of Service.

Street Lighting

This classification refers to accounts concerning roadway lighting for a Municipality, Regional Municipality, and/or the Ministry of Transportation. This lighting will be controlled by photocells. The consumption for these customers will be based on the calculated connected load times as established in the approved OEB Street Lighting Load Shape Template. Further servicing details are available in the utility's Conditions of Service.

Innisfil Hydro Distribution Systems Ltd. TARIFF OF RATES AND CHARGES

Effective May 1, 2010

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

MONTHLY RATES AND CHARGES	E	B-2009-0130
Residential		
Service Charge Smart Meter Funding Adder Distribution Volumetric Rate Deferral Account Rate Rider – effective until April 30, 2013 Retail Transmission Rate – Network Service Rate Retail Transmission Rate – Line and Transformation Connection Service Rate Wholesale Market Service Rate Rural Rate Protection Charge Standard Supply Service – Administrative Charge (if applicable)	\$ \$/kWh \$/kWh \$/kWh \$/kWh \$/kWh \$/kWh	19.00 1.00 0.0208 0.0005 0.0048 0.0045 0.0052 0.0013 0.25
General Service Less Than 50 kW Service Charge Smart Meter Funding Adder Distribution Volumetric Rate Deferral Account Rate Rider – effective until April 30, 2013 Retail Transmission Rate – Network Service Rate Retail Transmission Rate – Line and Transformation Connection Service Rate Wholesale Market Service Rate Rural Rate Protection Charge Standard Supply Service – Administrative Charge (if applicable)	\$ \$ \$/kWh \$/kWh \$/kWh \$/kWh \$/kWh \$	33.00 1.00 0.0118 0.0004 0.0043 0.0041 0.0052 0.0013 0.25
General Service 50 to 4,999 kW Service Charge Smart Meter Funding Adder Distribution Volumetric Rate Deferral Account Rate Rider – effective until April 30, 2013 Retail Transmission Rate – Network Service Rate Retail Transmission Rate – Line and Transformation Connection Service Rate Retail Transmission Rate – Network Service Rate – Interval Metered Retail Transmission Rate – Line and Transformation Connection Service Rate – Interval Metered Retail Transmission Rate – Line and Transformation Connection Service Rate – Interval Metered Wholesale Market Service Rate Rural Rate Protection Charge Standard Supply Service – Administrative Charge (if applicable)	\$ \$/kW \$/kW \$/kW \$/kW \$/kW \$/kWh \$/kWh \$/kWh	359.80 1.00 4.1267 0.1368 1.7653 1.6207 1.7098 2.3764 0.0052 0.0013 0.25
Unmetered Scattered Load Service Charge (per connection) Distribution Volumetric Rate Deferral Account Rate Rider – effective until April 30, 2013 Retail Transmission Rate – Network Service Rate Retail Transmission Rate – Line and Transformation Connection Service Rate Wholesale Market Service Rate Rural Rate Protection Charge Standard Supply Service – Administrative Charge (if applicable)	\$ \$/kWh \$/kWh \$/kWh \$/kWh \$/kWh \$/kWh	23.24 0.0412 0.0005 0.0043 0.0041 0.0052 0.0013 0.25
Sentinel Lighting Service Charge (per connection) Distribution Volumetric Rate Deferral Account Rate Rider – effective until April 30, 2013 Retail Transmission Rate – Network Service Rate Retail Transmission Rate – Line and Transformation Connection Service Rate Wholesale Market Service Rate Rural Rate Protection Charge Standard Supply Service – Administrative Charge (if applicable)	\$ \$/kW \$/kW \$/kW \$/kWh \$/kWh \$/kWh	4.50 21.1019 0.1762 1.3381 1.2790 0.0052 0.0013 0.25

Innisfil Hydro Distribution Systems Ltd. TARIFF OF RATES AND CHARGES

Effective May 1, 2010

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

	Е	B-2009-0130
Street Lighting Service Charge (per connection) Distribution Volumetric Rate Deferral Account Rate Rider – effective until April 30, 2013 Retail Transmission Rate – Network Service Rate Retail Transmission Rate – Line and Transformation Connection Service Rate Wholesale Market Service Rate Rural Rate Protection Charge Standard Supply Service – Administrative Charge (if applicable)	\$ \$/kW \$/kW \$/kW \$/kWh \$/kWh \$/kWh	3.00 22.4103 0.1419 1.3313 1.2528 0.0052 0.0013 0.25
Specific Service Charges		
Customer Administration Arrears Certificate Easement Letter Credit reference/credit check (plus credit agency costs) Account set up charge/change of occupancy charge (plus credit agency costs if applicable) Returned Cheque (plus bank charges) Meter dispute charge plus Measurement Canada fees (if meter found correct) Special meter reads	***	15.00 15.00 15.00 30.00 15.00 30.00 30.00
Non-Payment of Account Late Payment - per month Late Payment - per annum Collection of account charge – no disconnection Collection of account charge – no disconnection – after regular hours Disconnect/Reconnect at meter – during regular hours Disconnect/Reconnect at Meter - after regular hours Disconnect/Reconnect at Pole – during regular hours Disconnect/Reconnect at Pole – after regular hours Install/Remove load control device – during regular hours Install/Remove load control device – after regular hours	% % \$ \$ \$ \$ \$ \$ \$ \$	1.50 19.56 15.00 165.00 40.00 185.00 415.00 40.00 185.00
Install/Remove load control device – after regular hours Temporary service install and remove – overhead – no transformer Temporary service install and remove – underground – no transformer Temporary service install and remove – overhead – with transformer Specific Charge for Access to the Power Poles – per pole/year	\$ \$ \$ \$ \$ \$	185.00 500.00 300.00 1,000.00 22.35
Allowances Transformer Allowance for Ownership - per kW of billing demand/month Primary Metering Allowance for transformer losses – applied to measured demand and energy	\$/kW %	(0.60) (1.00)

Innisfil Hydro Distribution Systems Ltd. TARIFF OF RATES AND CHARGES

Effective May 1, 2010

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2009-0130

Retail Service Charges (if applicable)

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	100.00
Monthly Fixed Charge, per retailer	\$	20.00
Monthly Variable Charge, per customer, per retailer	\$/cust.	0.50
Distributor-consolidated billing charge, per customer, per retailer	\$/cust.	0.30
Retailer-consolidated billing credit, per customer, per retailer	\$/cust.	(0.30)
Service Transaction Requests (STR)		, ,
Request fee, per request, applied to the requesting party	\$	0.25
Processing fee, per request, applied to the requesting party	\$	0.50
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail		
Settlement Code directly to retailers and customers, if not delivered electronically through the		
Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year		no charge
More than twice a year, per request (plus incremental delivery costs)	\$	2.00

LOSS FACTORS

Total Loss Factor – Secondary Metered Customer < 5,000 kW	1.0746
Total Loss Factor – Secondary Metered Customer > 5,000 kW	N/A
Total Loss Factor – Primary Metered Customer < 5,000 kW	1.0638
Total Loss Factor – Primary Metered Customer > 5,000 kW	N/A

Appendix "B"
To The Order Arising from Decision
EB-2009-0130

The Tariff of Rates and Charges COLLUS Power Corporation May 1, 2010

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2009-0130

APPLICATION

- The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Codes, Guidelines or Orders of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.
- No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code, Guideline or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.
- This schedule does not contain any rates and charges relating to the electricity commodity (e.g. the Regulated Price Plan).

EFFECTIVE DATES

DISTRIBUTION RATES - May 1, 2010 for all consumption or deemed consumption services used on or after that date. SPECIFIC SERVICE CHARGES - May 1, 2010 for all charges incurred by customers on or after that date. RETAIL SERVICE CHARGES - May 1, 2010 for all charges incurred by retailers or customers on or after that date. LOSS FACTOR ADJUSTMENT – May 1, 2010 unless the distributor is not capable of prorating changed loss factors jointly with distribution rates. In that case, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

SERVICE CLASSIFICATIONS

Residential

This classification applies to an account taking electricity at 750 volts or less where the electricity is used exclusively in a separate metered living accommodation. Customers shall be residing in single-dwelling units that consist of a detached house or one unit of a semi-detached, duplex, triplex or quadruplex house, with a residential zoning. Separately metered dwellings within a town house complex or apartment building also qualify as residential customers.

General Service Less Than 50 kW

This classification applies to a non residential account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW.

General Service 50 to 4,999 kW

This classification applies to a non residential account whose average monthly maximum demand used for billing purposes is equal to or greater than, or is forecast to be equal to or greater than, 50 kW but less than 5,000 kW.

Large Use

This classification applies to an account whose average monthly maximum demand used for billing purposes is equal to or greater than, or is forecast to be equal to or greater than, 5,000 kW.

Unmetered Scattered Load

This classification applies to an account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The level of the consumption will be agreed to by the distributor and the customer, based on detailed manufacturer information/documentation with regard to electrical consumption of the unmetered load or periodic monitoring of actual consumption.

Street Lighting

This classification applies to an account for roadway lighting with a Municipality, Regional Municipality, Ministry of Transportation and private roadway lighting, controlled by photo cells. The consumption for these customers will be based on the calculated connected load times the required lighting times established in the approved OEB street lighting load shape template.

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2009-0130

MONTHLY RATES AND CHARGES

Residential

Service Charge (Based on 30 day month)	\$	9.78
Smart Meter Funding Adder	\$	1.00
Distribution Volumetric Rate	\$/kWh	0.0197
Deferral and Variance Account Rider – effective until April 30, 2011	\$/kWh	(0.0013)
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0047 [^]
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0031
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

General Service Less Than 50 kW

Service Charge (Based on 30 Day Month)	\$	18.66
Smart Meter Funding Adder	\$	1.00
Distribution Volumetric Rate	\$/kWh	0.0128
Deferral and Variance Account Rider – effective until April 30, 2011	\$/kWh	(0.0007)
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0043
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0027
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

General Service 50 to 4,999 kW

Service Charge (Based on 30 Day Month)	\$	83.57
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Smart Meter Funding Adder	\$	1.00
Distribution Volumetric Rate	\$/kW	2.3683
Deferral and Variance Account Rider – effective until April 30, 2011	\$/kW	(0.0477)
Retail Transmission Rate – Network Service Rate	\$/kW	1.7399
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.0890
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Large Use

Service Charge (Based on 30 Day Month)	\$	7,926.70
Smart Meter Funding Adder	\$	1.00
Distribution Volumetric Rate	\$/kW	2.8063
Deferral and Variance Account Rider – effective until April 30, 2011	\$/kW	(0.1069)
Retail Transmission Rate – Network Service Rate – Interval Metered	\$/kW	2.0461
Retail Transmission Rate – Line and Transformation Connection Service Rate – Interval Metered	\$/kW	1.3652
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Unmetered Scattered Load

Service Charge (per customer)	\$	0.0000
Distribution Volumetric Rate	\$/kWh	0.0187
Deferral and Variance Account Rider – effective until April 30, 2011	\$/kWh	(0.0007)
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0043

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

approved schedules of Rates, Charges and Loss Factors		
Retail Transmission Rate – Line and Transformation Connection Service Rate Wholesale Market Service Rate Rural Rate Protection Charge Standard Supply Service – Administrative Charge (if applicable)	\$/kWh \$/kWh \$/kWh \$/kWh \$	EB-2009-0130 0.0027 0.0052 0.0013 0.25
Street Lighting		
Service Charge (per connection) Distribution Volumetric Rate Deferral and Variance Account Rider – effective until April 30, 2011 Retail Transmission Rate – Network Service Rate Retail Transmission Rate – Line and Transformation Connection Service Rate Wholesale Market Service Rate Rural Rate Protection Charge Standard Supply Service – Administrative Charge (if applicable)	\$ \$/kW \$/kW \$/kW \$/kWh \$/kWh \$	1.90 8.8071 (0.2782) 1.3122 0.8418 0.0052 0.0013 0.25
Specific Service Charges		
Customer Administration Charge to certify cheque Arrears certificate Statement of account Pulling post dated cheques Duplicate invoices for previous billing Account history Credit reference/credit check (plus credit agency costs) Returned cheque charge (plus bank charges) Legal letter Charge Account set up charge/change of occupancy charge (plus credit agency costs if applicable) Meter dispute charge plus Measurement Canada fees (if meter found correct) Special meter reads	***	15.00 15.00 15.00 15.00 15.00 15.00 15.00 15.00 15.00 30.00
Non-Payment of Account Late Payment - per month Late Payment - per annum Collection of account charge – no disconnection Collection of account charge – no disconnection – after regular hours Disconnect/Reconnect at meter - during regular hours Disconnect/Reconnect at meter - after regular hours Disconnect/Reconnect at pole - during regular hours Disconnect/Reconnect at pole - during regular hours	% \$ \$ \$ \$ \$	1.50 19.56 20.00 165.00 40.00 185.00 185.00 415.00
Service call – after regular hours Specific Charge for Access to the Power Poles – per pole/year	\$ \$	165.00 22.35
Allowances Transformer Allowance for Ownership - per kW of billing demand/month Primary Metering Allowance for transformer losses – applied to measured demand and energy	\$/kW %	(0.60) (1.00)

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2009-0130

Retail Service Charges (if applicable)

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer \$ 100.0	10
Monthly Fixed Charge, per retailer \$ 20.0	00
Monthly Variable Charge, per customer, per retailer \$/cust. 0.5	6 0
Distributor-consolidated billing, charge, per customer, per retailer \$/cust. 0.3	30
Retailer-consolidated billing credit, per customer, per retailer \$/cust. (0.3	30)
Service Transaction Requests (STR)	
Request fee, per request, applied to the requesting party \$ 0.2	25
Processing fee, per request, applied to the requesting party \$ 0.5	0
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail	
Settlement Code directly to retailers and customers, if not delivered electronically through the	
Electronic Business Transaction (EBT) system, applied to the requesting party	
Up to twice a year no cha	arge
More than twice a year, per request (plus incremental delivery costs) \$ 2.00)

LOSS FACTORS

Total Loss Factor – Secondary Metered Customer < 5,000 kW	1.0750
Total Loss Factor – Secondary Metered Customer > 5,000 kW	1.0397
Total Loss Factor – Primary Metered Customer < 5,000 kW	1.0643
Total Loss Factor – Primary Metered Customer > 5,000 kW	1.0340