

Ontario Energy Board
P.O. Box 2319
27th Floor
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Toronto ON M4P 1E4
Telephone: 416-481-1967
Facsimile: 416-440-7656
Toll free: 1-888-632-6273

**Commission de l'énergie
de l'Ontario**
C.P. 2319
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2300, rue Yonge
Toronto ON M4P 1E4
Téléphone: 416-481-1967
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Numéro sans frais: 1-888-632-6273



BY E-MAIL

August 31, 2009

Steven Lupo
Senior Manager, Advanced Metering Services
Trilliant Energy Services Inc.
20 Floral Parkway
Concord, ON L4K 4R1

LETTER OF DIRECTION

Dear Mr. Lupo:

**Re: Trilliant Energy Services Inc.
Smart Sub-Metering Licence Application
Board File No. EB-2009-0110**

On July 31, 2009, the Board issued a Letter of Direction and Notice of Application and Written Hearing related to your application for a smart sub-metering licence. The Letter of Direction included directions to post the Notice to Trilliant Energy Service's website and to file an affidavit proving that the Notice had been posted.

The Board notes that Trilliant Energy Services Inc. has not complied with the Board's directions in these matters. The Board cautions Trilliant Energy Services Inc. that failure to comply with Board directions or orders is not a trivial matter and any further acts of non-compliance may have consequences for the applicant.

As the Notice of Application and Written Hearing issued on July 31, 2009 was posted on your website after the submission dates had expired and no affidavit was provided, the Board has now issued its Amended Notice of Application and Written Hearing relating to your smart sub-metering licence application.

The Board has posted the English and French versions of the Amended Notice on its website. The Amended Notice reflects revised dates for participating in the hearing process.

You are directed:

1. To arrange immediately for the enclosed English and French versions of the Amended Notice, headed with the Ontario government logo and the words "Ontario Energy Board", to be posted on your website.
2. To make a copy of the application and evidence, and any amendments thereto, available for public review at Trilliant Energy Services Inc's office.
3. To file with the Board affidavit evidence proving the notices have been posted on your website, immediately upon completion.
4. To provide a copy of the application and evidence, and any amendments thereto, to anyone requesting the material.

Yours truly,

Original signed by

Kirsten Walli
Board Secretary

Enclosure