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September 9, 2009

Kirsten Walli,
Board Secretary
Ontario Energy Board
P.O. Box 2319, 27th Floor
2300 Yonge Street
Toronto ON M4P 1E4

**Subject: Hydro Ottawa: Report on Notification re: Eligibility for the Regulated Price Plan
EB-2009-0317**

In response to your request dated August 13, 2009, Hydro Ottawa respectfully submits a status report on the notification efforts that have been undertaken to advise currently designated consumers of changes to their RPP eligibility status as of November 1, 2009.

In preparation for the initial May 1, 2009 deadline, Hydro Ottawa initiated both email notifications and follow-up telephone calls in February, 2009, to 36 affected customers, representing 186 accounts. Communications were augmented through Hydro Ottawa's website. Prior to this effort, many previously-designated customers had voluntarily opted out. Of those customers contacted, none raised a concern over the alternative options offered.

As of this date, there remain 71 accounts, comprised of M.U.S.H sector, charitable organization and public lighting accounts that require removal from the Regulated Price Plan. Follow-up telephone notifications to the affected customers are underway to ensure a smooth transition by November 1, 2009.

Copies of the referred to documentation is attached.

Should you have any further questions or require more information, please contact me.

Yours truly

A handwritten signature in blue ink, appearing to read "L. Elliott", written over a faint horizontal line.

Laurie Elliott
Manager – Regulatory Reporting and Compliance
613-738-5499 Ext 508

Attachments

