



September 10, 2009

Ontario Energy Board
Attention: Kirstin Walli, Board Secretary
2300 Yonge Street, 27th Floor
PO Box 2319
Toronto, ON M4P 1E4

RE: Rideau St. Lawrence Report on Customer Notification of RPP Eligibility

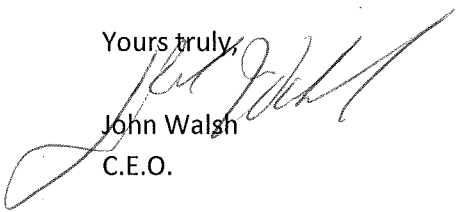
Rideau St. Lawrence Distribution has completed a complete mailing to all customers that will be coming off of the Regulated Price Plan (RPP) on November 1, 2009. The mailing included a cover letter from myself and the IESO's leaflet "What you Need To Know About Electricity Prices Coming November 1, 2009." The use of the IESO publication provided a complete and consistent information package for our customers. It also provides links where further information can be obtained – other than our LDC.

This mailing was completed September 4, 2009.

Prior to the mass mailing- the topic of RPP eligibility was discussed at Rideaus' Annual General Meeting. The RPP eligibility timeline was discussed with the municipal representatives present and the IESO's brochure was made available.

Prior to the May 1, 2009 planned change of the RPP, RSL had fielded questions from some of the affected customers and had provided information in response to individual questions. The use of the standard publications ensures that our customers receive the information they need to help understand the implications of this change on their business.

Yours truly,


John Walsh
C.E.O.