



September 03, 2009

AVALON CARE CENTRE O/B 488491 ONT INC  
C/O JARLETTE HEALTH SERVICES  
689 YOUNGE ST  
MIDLAND, ON A 9 (M)  
L4R 2E1

**Re: Changes in Eligibility for the Regulated Price Plan (RPP)**  
**Account Number: 000332 981082000 Service Address: 355 BROADWAY O'VILLE**

Dear Sir or Madam:

As of November 1, 2009, consumers eligible for the RPP will change as per Ontario Regulation 95/05 – Classes of Consumers and Determination of Rates (made under the Ontario Energy Board Act, 1998).

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The enclosed brochure outlines; the changes to electricity commodity prices effective November 1, 2009, how your electricity bill will change and some options for you to consider.

Please feel free to contact us, your local distribution company, if you require further information.

We can arrange to meet to discuss your service in further detail and options available to you, our valued customer.

Regards,

***Orangeville Hydro Limited***

Ruth Tyrrell  
Vice-president, Administration

Enclosure



September 03, 2009

COUNTY OF DUFFERIN  
ACCOUNTS PAYABLE  
51 ZINA ST  
ORANGEVILLE, ON A 8 (M)  
L9W 1E5

**Re: Changes in Eligibility for the Regulated Price Plan (RPP)**  
**Account: 981020000 Service Address: 51 ZINA ST COUNTY BLD**  
**Account: 980656000 Service Address: 43 Bythia Street**

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PO Box 400, STN A, 400 C Line, Orangeville, ON L9W 2Z7  
Phone 519-942-8000 Fax 519-941-6061



**ORANGEVILLE HYDRO**

September 03, 2009

CONSEIL SCOLAIRE DE DISTRICT DU CENTRE-SUD-OUEST  
1 VANIER DR  
WELLAND, ON A 54 (M)  
L3B 1A1

**RE: Changes in Eligibility for the Regulated Price Plan (RPP)**  
**Account: 980410000**  
**Service Address: 60 CENTURY DR SPRINGBRK**

Dear CONSEIL SCOLAIRE DE DISTRICT DU CENTRE-SUD-OUEST

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# Public Sector Consumer Forum



This Consumer Breakfast Series is an opportunity for public sector organizations and other designated customers to learn more about the move from the regulated price plan to hourly electricity prices effective May 1, 2009. This change will affect accounts with a demand greater than 50 kilowatts - which is equivalent to an electricity bill of approximately \$2,000 per month.

The Forum is intended to be an inclusive session for the exchange of ideas and information. Sign up now to learn how other public sector customers have saved money by moving to the hourly price for electricity.

#### WHO SHOULD ATTEND?

- Senior executives and elected officials from all facets of Ontario's public sector
- Engineers, energy managers, facility managers, operations managers

#### WHY SHOULD YOU ATTEND?

- To better understand the move to hourly pricing effective May 1, 2009
- To understand Ontario's electricity sector
- To learn about incentive programs and how to reduce energy costs

#### FOR FURTHER INFORMATION

##### PLEASE CONTACT:

Kristen Reynolds  
Independent Electricity  
System Operator  
Tel.: 416-506-2808  
[kristen.reynolds@ieso.ca](mailto:kristen.reynolds@ieso.ca)

## IESO Consumer Breakfast Series for Ontario's Public Sector

Wednesday, March 25, 2009

7:30 a.m. to 10:00 a.m.

Orangeville Hydro

400 C Line

Orangeville, ON

### SPEAKER DETAILS

Topics to be covered include:

- Ontario's electricity market
- market pricing
  - regulated price plan
  - hourly price
  - moving from the regulated price plan to hourly pricing on May 1, 2009
- system reliability and demand response
- interval meters
- Electricity Retrofit Incentive Program (ERIP)

#### Alexandra Campbell

*Manager, Corporate Communications  
Independent Electricity System Operator (IESO)*

#### George Dick

*President  
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### PLEASE REGISTER

A full breakfast will be provided at 7:30 a.m. with presentations beginning at 8:00 a.m. Although the session is complimentary, pre-registration is required. Please complete the form below and fax to 416-506-2847 or email it to [kristen.reynolds@ieso.ca](mailto:kristen.reynolds@ieso.ca)

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Company: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Phone: \_\_\_\_\_

Fax: \_\_\_\_\_

Email: \_\_\_\_\_



Power to Ontario. On Demand.





September 03, 2009

**TOWNSHIP OF EAST LUTHER GRAND VALLEY  
PO BOX 249  
GRAND VALLEY, ON  
L0N 1G0**

**RE: Changes in Eligibility for the Regulated Price Plan (RPP)  
Account Number 000301100 - G & V Community Centre  
Account Number 000302400 - River Street Pump-house**

Dear Sir/Madam:

As of November 1, 2009, consumers eligible for the RPP will change as per Ontario Regulation 95/05 – Classes of Consumers and Determination of Rates (made under the Ontario Energy Board Act, 1998).

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Regards,

***Orangeville Hydro Limited***

Ruth Tyrrell  
Vice-president, Administration

Enclosure



**ORANGEVILLE HYDRO**

September 03, 2009

TOWN OF ORANGEVILLE  
87 BROADWAY  
ORANGEVILLE, ON A3 (M)  
L9W 1K1

**Re: Changes in Eligibility for the Regulated Price Plan (RPP)**  
**Account: 981320600 Service Address: 337 COUNTY RD 16 WELL 12**  
**Account: 981051000 Service Address: Blind Line Dungeon Well**  
**Account: 980950000 Service Address: 40 Fead Street**  
**Account: 980617000 Service Address: 87 Broadway**

Dear Mr. Schwarzer:

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Phone 519-942-8000 Fax 519-941-6061

September 8, 2009

Ontario Energy Board  
P.O. Box 2319  
27<sup>th</sup> Floor  
2300 Yonge Street  
Toronto, ON M4P 1E4

**ATTN: Kristin Walli, Board Secretary**

Dear Ms. Walli:

**RE: Orangeville Hydro: Report on Notification re Eligibility for the Regulated Price Plan  
Board File No. EB-2009-0317**

Please find enclosed/attached a pdf document that contains letters and an actual special invitation earlier in the spring of 2009 to inform our customers of the forthcoming changes to their electricity pricing.

We have attempted to contact our customers and have not received any response. We had actually scheduled a breakfast with the IESO in March and invited the affected customers and had received no response. A follow-up call was placed and still not interest was expressed.

Recently, a letter was sent advising them of the changes, along with the flyer that was made available by the IESO.

Most of our customers that fall in this particular category have already taken steps to deal with the changes that are going to take affect them.

Kindest regards,

***Orangeville Hydro Limited***

Ruth Tyrrell  
Vice-President, Administration

Enclosure/attachment





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Address: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Phone: \_\_\_\_\_

Fax: \_\_\_\_\_

Email: \_\_\_\_\_



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