# North Bay Hydro Distribution - Report on Notification re Eligibility for the Regulated Price Plan

File Number - EB-2009-0317 Steve Aultman – IT and Billing Manager, North Bay Hydro <u>saultman@northbayhydro.com</u> 705-474-8100 x234 (P) 705-474-8579 (F)

Re: Consumers that will cease to be eligible for the RPP as of November 1<sup>st</sup>, 2009.

- North Bay Hydro has informed all of our effected customers by written letter on two occasions. The first was with the original deadline of May 1<sup>st</sup>, 2009 and the second with the revised deadline of November 1<sup>st</sup>, 2009. In addition to the letters, each of the customers were contacted either by phone or in person, which is detailed in MUSH July 2009.
- 2. Samples of the contact letters and the MUSH July Details follow.

March 18, 2009

NB General Hospital - Accounts Payable °/<sub>0</sub> 1477779 Ontario Inc. 750 Scollard Street North Bay, ON P1B 5A4

Dear Sir or Madam,

# CHANGES TO ELECTRICITY COMMODITY PRICES EFFECTIVE MAY 1 2009

The purpose of this letter is to inform you about changes to the commodity portion of your electricity bill. These costs represent approximately 60% of your total electricity bill.

On May 1 2009, Ontario's public sector including municipalities, universities, schools, hospitals and other designated customers will move from paying Regulated Price Plan

(RPP) to a weighted average electricity price or an hourly electricity price. Those customers still on the Regulated Price Plan(RPP) will no longer be billed the RPP rate starting May 1 2009. This change applies to all accounts with consumption greater than 250,000 kilowatt hours (kwh) per year and demand greater than 50 kw. Accounts less than this threshold remain on RPP rates. Your current Electricity Charges under the Regulated Price Plan:

Fixed rate first 750 kwh	5.6 cents kwh on 30 days
Fixed rate remainder of kwh	6.5 cents kwh

It is most likely that most of your consumption is charged at the higher rate of 6.5 cents per kwh. Your new commodity charges are based on the type of meter currently installed on your premises

Interval Meter: Facilities with an interval meter will pay the hourly price for electricity. That means paying for electricity when it is used. This is a sample of the way the market performed over the last year.

Ave On Peak Hourly price (7am-11pm weekdays)6.27 centsAve Off Peak Hourly price (11pm-7am & weekends)3.82 cents

Non Interval Meter: Customers who do not have an interval meter will pay a weighted average of the hourly price based on consumption patterns of consumers in the area. An example of recent North Bay Hydro Weighted Average Prices:

Nov 1-30 2008	5.49 cents kwh
Dec 1-31 2008	4.8 cents kwh
Jan 1-31 2009	5.57 cents kwh

Retail Contracts: Contracts are another way to purchase the electricity commodity. Contracts allow you to lock in your electricity costs for a term. If considering this as an option please be sure to understand the rates and conditions of the contract. Please compare rates carefully with other options noted above.

As you leave the RPP pool you will receive a credit on your bill.

Please also note with the new pricing options there will be a credit or charge applied known as the Global Adjustment. This charge or credit covers the difference in hourly pricing versus long term supply contracts entered into by the Ontario Power Authority for new and renewable generation.

Your following North Bay Hydro accounts will be affected:

#### 138747 - 46842

For more information about the changes in electricity pricing contact Cindy Tennant 474-8100 ext. 310

Sincerely,

Cindy Tennant, Manager of Finance North Bay Hydro Distribution Ltd. <u>ctennant@northbayhydro.com</u>

April 22, 2009

NB General Hospital - Accounts Payable <sup>c</sup>/<sub>o</sub> 1477779 Ontario Inc. 750 Scollard Street North Bay, ON P1B 5A4

Dear Sir or Madam,

### AMENDMENT TO CHANGES TO ELECTRICITY COMMODITY PRICES

#### NEW EFFECTIVE DATE: NOVEMBER 1, 2009 ORIGINAL DATE: MAY 1, 2009

The deadline for the mandatory exit of the MUSH sector and other designated institutional customers from the Regulated Price Plan (RPP) is being extended for six months to November 1, 2009.

The purpose of this letter is to inform you about changes to the commodity portion of your electricity bill. These costs represent approximately 60% of your total electricity bill.

On November 1, 2009, Ontario's public sector including municipalities, universities, schools, hospitals and other designated customers will move from paying Regulated Price Plan (RPP) to a weighted average electricity price or an hourly electricity price. Those customers still on the Regulated Price Plan(RPP) will no longer be billed the RPP rate starting November 1, 2009. This change applies to all accounts with consumption greater than 250,000 kilowatt hours (kwh) per year and demand greater than 50 kw. Accounts less than this threshold remain on RPP rates. Your current Electricity Charges under the Regulated Price Plan:

Fixed rate first 750 kwh Fixed rate remainder of kwh 5.6 cents kwh on 30 days 6.5 cents kwh It is most likely that most of your consumption is charged at the higher rate of 6.5 cents per kwh. Your new commodity charges are based on the type of meter currently installed on your premises.

Interval Meter: Facilities with an interval meter will pay the hourly price for electricity. That means paying for electricity when it is used. This is a sample of the way the market performed over the last year.

Ave On Peak Hourly price (7am-11pm weekdays)	6.27 cents
Ave Off Peak Hourly price (11pm-7am & weekends)	3.82 cents

Non Interval Meter: Customers who do not have an interval meter will pay a weighted average of the hourly price based on consumption patterns of consumers in the area. An example of recent North Bay Hydro Weighted Average Prices:

5.49 cents kwh
4.8 cents kwh
5.57 cents kwh

Retail Contracts: Contracts are another way to purchase the electricity commodity. Contracts allow you to lock in your electricity costs for a term. If considering this as an option please be sure to understand the rates and conditions of the contract. Please compare rates carefully with other options noted above.

As you leave the RPP pool you will receive a credit on your bill.

Please also note with the new pricing options there will be a credit or charge applied known as the Global Adjustment. This charge or credit covers the difference in hourly pricing versus long term supply contracts entered into by the Ontario Power Authority for new and renewable generation.

Your following North Bay Hydro accounts will be affected:

# 138747-46842

If you have any questions concerning this amendment, please contact Cheryl Beauchamp 474-8100 ext. 274. I will be contacting you in the near future to help you prepare and understand your options and alternatives on exiting RPP.

Sincerely,

Cheryl Beauchamp, Senior Billing Control Clerk North Bay Hydro Distribution Ltd. <u>cbeauchamp@northbayhydro.com</u>

CID	LID	NAME	ADDRESS	CONTACT NAME	PHONE	SIZE	PRIOR RATE GROUP	ACTION
125333	47100	GOLDEN ESTATES	392 AIRPORT	VALERIE SIMMONS	474- 8140	GS>50>250,000	GO	VALERIE REQ LETTER BE FAXED 474-2305
125287	47058	WOODLANDS NO. 1	149 LINDSAY	DON FOISY	474- 3466	GS>50>250,000	GO	DON FOISY STATES BOARD IS CURRENTLY
125543	47278	T.B.M. MICRO SYSTEMS	2475 TROUT LAKE RD	DAN BRYER	840- 2648	GS>50>250,000	GO	CHERYL LEFT MESSAGE WITH DAN BRYER
125111	46936	SERGIO PERUT	1254 MCINTYRE ST W.	SERGIO PERUT	416- 242- 7888	GS>50>250,000	GO	CHERYL SPOKE WITH SERGIO JULY 10 2009

124961	46828	SERGIO PERUT	1680 FRASER ST	SERGIO PERUT	416- 242- 7888	GS>50>250,000	GO	SERGIO REQUESTED LETTER TO BE SENT
125025	46870	CASTLE ARMS I	440 OLIVE ST	RICK CAMPBELL	474- 4250 EXT 224	GS>50>250,000	GO	FAXED COPY OF LETTERS TO CASTLE ARMS

	47452 47046	CASTLE ARMS II CANADIAN LEGION	480 OLIVE ST 150 FIRST AVE W.	RICK CAMPBELL PRESTON QUIRT	474- 4250 EXT 224 472- 0390	GS>50>250,000 GS>50>250,000	GO GO	474-5381 ATTENTION RICK CAMPBELL WENDY BILZ REQ LETTER TO BE FAXED
124959	46826	CORPUS CHRISTI COURT	1707 CASSELLS ST	ELIZABETH	494- 9684	GS>50>250,000	GO	MESSAGE LEFT TO CALL BACK ON MONDAY

125643	47360	SISTERS OF THE ASSUMPTION	990 WYLD ST	SISTER THERESE ALLARD	472- 6810	GS>50>250,000	GO	SISTER THERESE ALLARD ASKED FOR
125629	47354	ASSOCITAION FOR COMMUNITY LIVING	741 WALLACE RD	CHRIS GUILLEMETTE	476- 3280 EXT 27	GS>50>250,000	GO	CHRIS GUILLMETTE REQUESTED CHERYL
125663	47374	NIPISSING CONDO CORP #24	155 TIMMINS ST UNIT H	CHUCK ERVEN	476- 3726	GS>50>250,000	GO	FRED ROUTERY TREASURER REQUESTED
125165	46980	ST. JOSEPH'S MOTHERHOUSE	2025 A MAIN W.	SISTER WINNIFRED MCLOUGLIN	474- 3800 EXT 212	GS>50>250,000	GO	MARLENE ADMINISTRATIVE MANAGER
125577	47302	JOHN XXIII %NIPISSING PARRY SOUND	602 LAKE HEIGHTS	ANNA MARIE BITONTI	472- 1201	GS>50>250,000	GO	MARY ANN REQUESTED THAT THE LETTER

		ST. JOSEPH SCOLLARD				BE FAXED JULY 13 TO ANNA
125729	47424	HALL	675 O'BRIEN ST	DIRECTOR	GS>50>250,000	MARIE

125345	47108	NIP-PARRY SOUND CATHOLIC	1516 MCKEOWN	GS>50>250,000	
124993 125559	51576 47284	MOTHER ST BRIDE PATRICIA	414 SECOND AVE W. 2677 TROUT	GS>50>250,000 GS>50>250,000	GO

4						
		PLACE	LAKE RD			
138747	46842	1477779 ONT INC	120 KING W.	GO>50>250,000	GO	
-	AS MADE SUSTOMEI	ECONTACT WITH TH RS	HE FOLLOWING			
125509	47248	CITY OF NORTH BAY 1399 FRANKLIN	1399 FRANKLIN	GS>50>250,000	GO	GONE INTERVAL AS OF JULY 1 2009
		CITY OF NORTH BAY GOLF		,.	• -	
125331	47098	CLUB RD LAURENTIAN	GOLF CLUB RD	GS>50>250,000	GO	
125301	47072	SKI HILL CITY OF NORTH BAY 271	900 SKI CLUB 271 WORTHINGTON	GS>50>250,000	GO	
125411	47156	WORTHINGTON NORTH BAY POLICE	E. 135 PRINCESS	GS>50>250,000	GO	
124973	46840		W. 280 OAKWOOD	GS>50>250,000	GO	
125097	46924	APARTMENTS NORTH BAY	AVE	GS>50>250,000	GO	
125625	47350	ARTS CENTRE NIPISSING	150 MAIN E. 100 COLLEGE	GS>50>250,000	GO	
125105	50140	UNIVERSITY ST. JOSEPHS	DR	GS>50>250,000	GO	
	125807	HOSPITAL	685 BLOEM	GS>50>250,000	GO	
i i						