04 September, 2009 Ontario Energy Board P.O. Box 2319 2300 Young Street, 27th Floor Toronto, Ontario M4P 1E4 RECEIVED

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ONTARIO ENERGY BD

RE: File EB-2009-0096

We have just discovered that HYDRO ONE is again asking for an increase in rates for the years 2010 and 2011. We don't know if it is a function of poor management or what but these unseemly raises in rates are unconscionable. We retired in 1989 and are now in our 80's living on a fixed income. Every time HYDRO raises their rates our standard of living declines. In 1989 we upgraded our home and HYDRO talked us into electric heat which was competitive at that time. Now our rates are going through the roof. We do our best to conserve electricity - fluorescent lighting, etc. and turning down our heat. It seems like each time we put more conservative measures in place, our charges go up.

This has to stop - there has to be a limit put on HYDRO to control their spending - we consumers cannot continue to bear the costs of their operation. We should be on a par with Manitoba but are far from it. For one thing, HYDRO ONE should be abolished and taken back to the days when we only had to deal with HYDRO per se. When they installed a middle-man (HYDRO ONE), our rates skyrocketed. It just added another layer of expenses for the consumer.

Thank you for listening.

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Shirly Lansen G Pffra

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