

September 2, 2009

Customer Name

Address 1

Address 2

Address 3

Dear Sir or Madam:

Re: Regulated Price Plan (RPP) Eligibility for Account No: xxxxxx Service Address:

This letter is to remind you that effective November 1, 2009, the Ontario Government has changed through Ontario Reg 95/05, OEB Act, and customer eligibility to participate in the Provincial regulated price plan (RPP) for commodity charges. Simply stated, if your service is greater than 250,000 kWh annual consumption and greater than 50 kW average peak demand, you are no longer eligible for the RPP rates unless you meet the self declaration criteria in the attached forms.

The commodity cost (competitive cost) for customers no longer eligible for RPP will be based on the Hourly Ontario Energy Price (HOEP) for interval metered customers and the Weighted Average Hourly Spot Price for non-interval metered customers or Retailer Contracted Prices if you are associated with a Retailer. All non-competitive charges will continue to be billed based on the existing rate structure your account is currently receiving today subject to any rate based changes approved by the Ontario Energy Board.¹

Some business and industry customers may continue to qualify for RPP rates. London Hydro has performed an assessment to determine which customers continue to qualify and will not make any changes to their commodity cost.

By receiving this letter our assessment shows that your business is currently receiving the RPP rate and will be transferred to HOEP at the November 1, 2009 deadline. If you feel that you still meet the eligibility criteria, we have attached a self declaration form that must be filled out and submitted to London Hydro for review in order to avoid the transfer to RPP rates.

¹ The Ontario Energy Board is responsible for regulating natural gas and electricity utilities. This includes setting just and reasonable rates. The OEB also licenses all participants in the electricity sector as well as natural gas marketers who sell to low volume customers.

If an account does qualify for RPP rates and a customer wishes to opt out of this rate category, this may only be achieved by installing an interval meter or signing up with a licensed electricity retailer.

For more information on electricity in Ontario and how it affects business and industries, please reference the following links:

http://www.ieso.com/imoweb/businessIndustry/bi_index.asp

<http://www.oeb.gov.on.ca/OEB/>

London Hydro appreciates your continued support and if you have any questions or concerns, please do not hesitate to contact me directly at 519-661-5800 Ext. 5513 or marshald@londonhydro.com.

Sincerely,

Doug Marshall C.E.T.
Account Services Technologist
London Hydro

Attachments:

1. Important Notice About Your Electricity Bill Regulated Price Plan Eligibility
2. Low Volume Residential or Designated Consumer Declaration Form for Multi-unit Residential Premises
3. Regulated Price Plan Eligibility Opting Out of the Regulated Price Plan
4. IESO Information Brochure



REGULATED PRICE PLAN ELIGIBILITY OPTING OUT OF THE REGULATED PRICE PLAN

Pursuant Ontario Reg 95/05, the Ontario Government is changing the regulations that may affect the price that you pay for your electricity.

On March 27, 2009, the government filed Ontario Regulation 115/09, which amends Regulation 95/05 as follows:

- i. to extend eligibility for the Regulated Price Plan ("RPP") for all low volume and designated consumers until November 1, 2009; and
- ii. to enable those consumers that will cease to be eligible for the RPP on November 1, 2009 to opt out of the RPP in the interim period regardless of whether or not they have an interval meter.

Under section 3.2.1 of the Standard Supply Code, the commodity price payable by a non-RPP consumer that has a conventional meter is the weighted average hourly spot market price. All non-competitive charges will continue to be billed based on the existing rate structure your account is currently receiving today subject to any rate based changes approved by the Ontario Energy Board.

A consumer who leaves the RPP will either pay or receive a "final RPP variance settlement amount". This amount will reflect the consumer's share of any accumulated variance between the actual price paid to generators and the forecast price paid by price plan consumers. If consumers have been paying more for electricity than was paid to generators, this amount will be a credit. If consumers have been paying less, it will be a charge. The variance account that tracks the difference is held by the Ontario Power Authority (the "OPA").

In order for an "electing spot consumer" to opt out of the Regulated Price Plan, the consumer must file a written statement with London Hydro of its decision to opt out of the RPP and have their account be placed on spot prices.

For more information about the Electricity Pricing, Conservation and Supply Act, 2002, please visit the Ministry's website at www.est.gov.on.ca, or call 1-888-668-4636.

CERTIFICATE

To opt out of the Regulated Price Plan, please check the appropriate box below, fill out and return this form signed by a director or officer (or equivalent) of your organization.

I/We hereby declare that it is our decision to opt out of the Regulated Price Plan and wish to opt out of the RPP, and hereby certify that our organization meets the criteria set forth in O. Reg. 95/05:

- ☐ With an interval meter. The commodity cost (competitive cost) will be based on the Hourly Ontario Energy Price (HOEP).
- ☐ With no interval meter. The commodity cost (competitive cost) will be based on the Weighted Average Hourly Spot Price.

The following individual has the authority to direct London Hydro to remove the following account from the RPP, and certify the accuracy of the information provided on this form. The applicant must be the account holder or authorized officer of the account holder.

Account Number: _____

Name on Account (Account Holder Name): _____
(please print)

Applicant's Name: _____
(please print)

Signature of Applicant: _____ Date of Signature: _____

--- Please send this form to London Hydro, Customer Services Dept., ---
111 Horton St., P.O. Box 2700, London, ON, N6A 4H6 or by fax at (519) 661-5838.



IMPORTANT NOTICE ABOUT YOUR ELECTRICITY BILL REGULATED PRICE PLAN ELIGIBILITY

Effective November 1st, 2009, and pursuant Ontario Reg 95/05, the Ontario Government is changing the regulations that may affect the price that you pay for your electricity. If you fit into one of the categories listed below, you may be eligible to receive the fixed commodity price currently in place in Ontario for your electricity.

Please review this list, and check the category that describes your organization.

☐ A low-volume consumer, a consumer who annually uses less than 150,000 kilowatt hours of electricity or such other amount of electricity as is prescribed by the regulations.

☐ A consumer who has a demand of 50 kilowatts or less.

☐ A consumer who annually uses at least 150,000 but not more than 250,000 kilowatt hours of electricity and who is not otherwise eligible for treatment under clause 79.16 (1) (b) of the Act pursuant to a regulation made under the Act.

A consumer who has an account with a distributor, if the account relates to,

☐ a dwelling,

☐ a property as defined in the Condominium Act, 1998,

☐ a residential complex as defined in the Residential Tenancies Act, 2006, or

☐ a property that includes one or more dwellings and that is owned or leased by a co-operative as defined in the Co-operative Corporations Act.

A consumer who has an account with a distributor if,

☐ the consumer carries on a farming business within the meaning of the Farm Registration and Farm Organizations Funding Act, 1993,

☐ either the consumer holds a valid registration number assigned under the Farm Registration and Farm Organizations Funding Act, 1993 or the consumer's obligation to file a farming business registration form was waived pursuant to an order made under subsection 22 (6) of that Act, and

☐ the consumer is not otherwise eligible for treatment under clause 79.16 (1) (b) of the Act with respect to its farming business pursuant to a regulation made under the Act. O. Reg. 58/08, s. 1.

For more information about the Electricity Pricing, Conservation and Supply Act, 2002, please visit the Ministry's website at www.est.gov.on.ca, or call 1-888-668-4636.

Please check the appropriate box above, fill out and return this form signed by a director or officer (or equivalent) of your organization, and attach the following so that your organization may receive the fixed commodity price:

- a copy of one piece of official documentation that supports your organization's eligibility above (i.e. a license, a valid farm registration number or waiver under the Act, etc.)

CERTIFICATE

The following individual has the authority to provide and certify the accuracy of the information provided on this form and any additional attachments. Applicant must be the account holder or authorized officer of the account holder.

Account Number: _____

Name on Account (Account Holder Name): _____
(please print)

Applicant's Name: _____
(please print)

Signature of Applicant: _____ Date of Signature: _____

Please send this form together with the supplementary information described above to London Hydro, Customer Services Dept., 111 Horton St., P.O. Box 2700, London, ON, N6A 4H6 or by fax at (519) 661-5838.



LOW VOLUME RESIDENTIAL OR DESIGNATED CONSUMER DECLARATION FORM FOR MULTI-UNIT RESIDENTIAL PREMISES

In order to ensure your account is calculated at the proper rate under the new rate structure effective November 1, 2009, it is important this form is completed, signed and returned to London Hydro by mail or fax as soon as possible.

Forms received will be eligible for a higher conservation rate on future bills only, and will not be adjusted retroactively. In addition, we will not adjust previous bills due to delays in processing caused as a result of missing or inaccurate information on the form.

Pursuant to the Regulation filed under s. 79.4(1) (a) of the *Ontario Energy Board Act, 1998*, the account of low volume residential or designated consumer relates to: (Please indicate with an "X" beside the description that applies to your property)

☐ a property defined in the *Condominium Act, 1998*,

☐ a residential complex as defined in the *Tenant Protection Act, 1997*, or

☐ a property that is owned or leased by a co-operative as defined in the *Co-Operative Corporation Act*.

If you have multiple accounts that are eligible for a higher conservation threshold because there is more than one residential unit associated with your account, list each account separately. **Do not include units that are metered or billed separately from the account referenced.**

London Hydro Account #:	Billing Name (As it appears on bill)	Basis for Qualification	Number of Units For Each Property (Account)
SAMPLE 1234567	ABC Apartment Complex	Apartment Building - <i>Tenant Protection Act</i>	50 units

Please list additional accounts on a separate page.

You must advise London Hydro Inc. in writing if your account ceases to qualify for a higher conservation threshold or if there is a change in the number of units within the property complex.

Authorization

The following individuals have the authority to provide and certify the accuracy of the information provided on this form and any additional attachments. **Please fill out and sign the applicable section.**

Corporation's Name:	I certify the above information to be true, correct and complete.	Date:
Name and Office of Authorized Officer:	_____ Signature of Authorized Officer:	
Sole Proprietor Name of Applicant:	I certify the above information to be true, correct and complete. _____ Signature of Applicant (should be the same as the account name)	Date:
Partnership's Name: Name of Authorized Individual to sign on behalf of Partnership:	I certify the above information to be true, correct and complete. _____ Signature of Authorized Individual (should be the same as the account name) _____	Date:

PLEASE NOTE: THE DECLARATION DOES NOT APPLY TO SINGLE RESIDENTIAL HOMES