

September 23, 2009

Ms. Kirsten Walli
Board Secretary
Ontario Energy Board
P.O Box 2319
2300 Yonge Street
27th Floor
Toronto, ON M4P 1E4

Dear Ms. Walli:

Re: PowerStream: Report on Notification re: Eligibility for the Regulated Price Plan ("RPP") (EB-2009-0317)
Distribution Licence No.: EB-2005-0420 – PowerStream Inc.

In response to the request from the Board, dated August 13th, 2009, advising of the requirement for distributors to file a report confirming that all of their affected customers have been notified of the upcoming change in eligibility for the RPP, PowerStream Inc. ("PowerStream") is pleased to provide information on the communications to our affected customers.

PowerStream's affected customers will be receiving an individual letter in the mail outlining the upcoming changes, by September 30th, 2009. Included with the individual letter will be the IESO brochure "What You Need to Know about Changes to Electricity Prices: A Guide for Ontario's Public Sector".

The affected customers are directed to contact our Customer Service department for further explanation and to discuss their options. As well, information will be available at PowerStream locations.

Samples of the individual customer letter and the IESO brochure provided to customers are enclosed.

Two hard copies of this Report are being submitted by courier.

Please contact me if you require further information or if you have any questions.

Yours truly,

[Original Signed by]

Sarah Griffiths Savolaine
Manager – Regulatory and Government Affairs
PowerStream Inc.