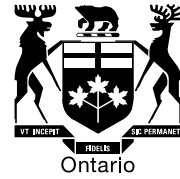


Ontario Energy Board
P.O. Box 2319
27th Floor
2300 Yonge Street
Toronto ON M4P 1E4
Telephone: 416-481-1967
Facsimile: 416-440-7656
Toll free: 1-888-632-6273

**Commission de l'énergie
de l'Ontario**
C.P. 2319
27^e étage
2300, rue Yonge
Toronto ON M4P 1E4
Téléphone: 416-481-1967
Télécopieur: 416-440-7656
Numéro sans frais: 1-888-632-6273



BY E-MAIL

September 29, 2009

Indy Butany-DeSouza
Vice President
Regulatory and Government Affairs
Horizon Utilities Corporation
55 John Street North
P.O. Box 2249, Station LCD 1
Hamilton, ON
L8N 3E4

LETTER OF DIRECTION

Dear Ms. Butany-DeSouza:

**Re: Horizon Utilities Corporation. – Recovery of Forgone Revenue
Board File No. EB-2009-0332**

The Ontario Energy Board has now issued its Notice relating to your rate application. Please note that you must publish the notice within fourteen days of the date of this letter. If publication is impossible within fourteen days, you must inform the Board Secretary immediately.

You are directed:

1. To arrange immediately for the enclosed English version of the Notice, headed with the Ontario government logo and the words "Ontario Energy Board", to be published in one issue of the English language newspaper having the highest paid circulation, according to the best information available, in Horizon Utilities Corporation's service area;
2. To arrange immediately for the enclosed French version of the Notice headed with the Ontario Government logo and the words "Commission de l'énergie de l'Ontario", to be published in one issue of the French language newspaper having

the highest paid circulation, according to the best information available, in Horizon Utilities Corporation's service area;

(Please note that invoices regarding publication are not to be sent to the Board.)

3. If Horizon Utilities Corporation is a Host Distributor, to immediately, and no later than the date of publication of the Notice, serve a copy of the Notice directly on its Embedded Distributor(s);
4. To serve a copy of the Notice and the Application directly to each of the following parties;
 - Consumers Council of Canada
 - Energy Probe
 - The Schools Energy Coalition
 - Vulnerable Energy Consumer's Coalition
 - Canadian Manufacturers & Exporters; and.
 - To all members of Horizon Utilities Corporation Large User class.
5. To file with the Board an affidavit proving publication and, where applicable, service of the Notice immediately thereafter.
6. To make a copy of the application and evidence, and any amendments thereto, available for public review at Horizon Utilities Corporation's office and on its website, if available; and,
7. To provide a copy of the application and evidence, and any amendments thereto, to anyone who requests a copy.

You are further directed not to include any document(s) or material(s) when serving the Notice other than document(s) or material(s) expressly required by this Letter of Direction to be served.

Yours truly,

Original Signed By

Kirsten Walli
Board Secretary