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Vice-President, Finance & CFO

WATERLOO NORTH HYDRO INC.

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September 29, 2009

Ontario Energy Board
P.O. Box 2319
27th Floor
2300 Yonge Street
Toronto, Ontario
M4P 1E4

Attention: Ms. Kirsten Walli, Board Secretary

Dear Ms. Walli:

Re: EB-2008-0150 Energy Issues Related to Low-Income Consumers

Further to the Board's request of September 28, 2009, Waterloo North Hydro Inc. (WNH) is hereby notifying the Board that WNH will continue to support a local low-income financial assistance program for the 2009-2010 winter season. WNH will contribute financial assistance to the Social Services of Waterloo Region "Heatbank" program under the existing funding arrangement. The Heatbank program provides financial assistance to low-income electricity and natural gas customers in paying their utility bills.

If there are any questions, please do not hesitate to contact Chris Amos at 519-888-5541 or camos@wnhydro.com.

Yours truly,

Via e-mail only

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