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ONTARIO ENERGY BD

September 29, 2009

Kirsten Wall *10/2/10/09*  
Board Secretary  
Ontario Energy Board  
P.O. Box 2319  
2300 Yonge Street  
Suite 2700  
Toronto, Ontario  
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Dear Board Secretary:

**RE: EB-2009-0163**

We would like to submit our comments to the proposed changes on the above file. In general we are in agreement with most the proposed changes.

However, section 2.1.2 is of some concern. Specifically, subsections (a) should be defined. What constitutes an active salesperson? Is it someone that signs one deal a day, a week, or a month? Without a clear definition it will leave it open to interpretation. Similarly, we have some concern with subsection (d).

Subsection (d) should also be defined with respect to the time period. Since there is typically a delay in flowing a customer from 11-60 days, the question becomes when was the sale made and when should it be included in revenue?

Finally, we would like to caution the Board to keep regulatory compliance costs manageable. The proposed changes will only increase the prices small users will pay.

Yours truly,

morEnergy Savings



John Nassar  
President