



500 Consumers Road  
North York, Ontario M2J 1P8  
PO Box 650  
Scarborough ON M1K 5E3

**Enbridge Gas Distribution**  
Regulatory Affairs  
phone: (416) 495-5499  
toll free: 1(888)-659-0685  
fax: (416) 495-6072  
Email: EGDRRegulatoryProceedings@enbridge.com

October 1, 2009

**VIA EMAIL and COURIER**

Ms Kirsten Walli  
Board Secretary  
Ontario Energy Board  
2300 Yonge Street, 27<sup>th</sup> Floor  
Toronto, Ontario  
M4P 1E4

Dear Ms. Walli:

**Re: Enbridge Gas Distribution Inc.  
Commitment to Stakeholders - Customer Migration to Unbundled Rates**

As part of the Natural Gas Electricity Interface Review (NGEIR) generic proceeding, Enbridge Gas Distribution Inc. developed Unbundled Rates for gas distribution and gas storage. As these rates cannot be incorporated into the structure of the Company's contract management tool (EnTRAC) without major revisions, Enbridge committed to provide a manual tracking and billing system to accommodate migration of up to 20 large volume customers to Rate 300. In the Settlement Proposal in the Company's 2007 rate case, Enbridge committed to provide updates every three months as to the number of customers who have migrated or committed to migrate to Rate 300. As at September 30<sup>th</sup>, 2009, there are 9 customers taking service under Rate 300. No further customers have committed to migrate to Rate 300 at this time, leaving the opportunity for 11 more large volume customers.

Yours truly,

A handwritten signature in blue ink that reads 'Bonnie Jean Adams'.

Bonnie Jean Adams  
Regulatory Coordinator

cc: All Intervenors in EB-2006-0034 and EB-2005-0551 (via email)