



Keeping Your Future Bright!

October 9, 2009

Ontario Energy Board
P.O. Box 2319
27th Floor
2300 Yonge Street
Toronto, ON M4P 1E4

Attn: Kirsten Walli
Board Secretary

Dear Ms. Walli;

Re:

**Electricity Distributors: Customer Service, Rate Classification and Non-Payment Risk
(EB-2007-0722)
Consultation on Energy Issues Relating to Low-Income Consumers (EB-2008-0150)**

For more than 17 years, Woodstock Hydro Services Inc. (WHSI), and its predecessor, Woodstock PUC, has made financial contributions to the Salvation Army branch located in the City of Woodstock. These funds are specifically dedicated to providing financial assistance to WHSI customers in paying their electricity bills.

Further to the OEB's letter of September 28, 2009, WHSI confirms that we will continue to assist customers within our community in this regard for the 2009-2010 winter season.

If you require further information please contact me at 519-537-7172 ext 240, or peitel@woodstockhydro.com.

Yours truly,

Original signed by

Patti Eitel CGA
Manager, Accounting and Regulatory Affairs