



October 20, 2009

Ms. Kirsten Walli, Board Secretary  
Ontario Energy Board  
2300 Yonge Street  
27<sup>th</sup> Floor  
Toronto, Ontario  
M4P 1E4

**By email and Courier**

**Re: EB – 2008-0150 Consultation on Energy Issues Relating to Low-Income Customers Continuation of Existing Winter Warmth Program**

Dear Ms. Walli,

On September 28, 2009 distributors were requested to notify the Board if they plan to continue to offer existing financial assistance programs for the 2009-2010 winter season. Horizon Utilities Corporation will continue to provide emergency financial assistance to low-income consumers through its participation in the existing Winter Warmth program.

Yours truly,

*Original signed by Indy Butany-DeSouza*

Indy Butany-DeSouza  
Vice President Regulatory and Government Affairs