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BY COURIER & RESS

Ms. Kirsten Walli, Board Secretary
Ontario Energy Board
2300 Yonge Street, 26th Floor, P.O. Box 2319
TORONTO, ON M4P 1E4

Re: EB-2008-0150
Consultation of Energy Issues Relating to Low-Income Consumers

Dear Ms. Walli:

In its letter of September 28, 2009, the Ontario Energy Board (the “Board”) requested that distributors currently participating in existing local low-income financial assistance programs advise the Board if they intend to continue their involvement for the 2009 – 2010 winter season.

Kitchener-Wilmot Hydro Inc. will continue to contribute financial assistance to the Social Services of Waterloo Region *Heatbank* program. The *Heatbank* program exists to assist low-income households with avoiding the consequences, such as loss of heat or homelessness, associated with the inability to manage utility arrears.

Should you require any further information or clarification of any of the above data, kindly contact the writer at (519) 749-6180.

Respectfully submitted,

Original Signed by

J. Van Ooteghem, P.Eng.

President & CEO