

October 20, 2009

Ms. Kirsten Walli  
Board Secretary  
Ontario Energy Board  
P.O Box 2319  
2300 Yonge Street  
27th Floor  
Toronto, ON M4P 1E4

Dear Ms. Walli:

**Re: Continuation of Participation in the Winter Warmth Program  
Distribution Licence No.: EB-2005-0420 – PowerStream Inc.**

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In the letter dated September 28<sup>th</sup>, 2009, the Board requested notification if Distributors planned on continuing to offer an emergency assistance program for the 2009-2010 winter season.

PowerStream Inc. would like to confirm with the Board that it will continue to provide emergency assistance to low-income consumers through its participation in the existing Winter Warmth Program.

If you require further details, please feel free to contact me.

Yours truly,

[original signed by]

Sarah Griffiths Savolaine  
Manager – Regulatory and Government Affairs