

4 King Street West, Suite 900

Toronto, Ontario, Canada M5H 1B6

Tel 416 863 0711 Fax 416 863 1938

www.willmsshier.com

Direct Dial: (416) 862-4843

By Electronic Mail & RESS Filing

November 5, 2009

Ontario Energy Board P.O. Box 2319 27<sup>th</sup> Floor 2300 Yonge Street, Toronto, ON M4P 1E4

Attention: Ms. Kirsten Walli, Board Secretary

Dear Ms. Walli:

Re: EB-2009-0166

Union Gas Limited 2010 Natural Gas Demand Side Management Plan

Response to Union Gas Cost Claim Comments

We have received Union Gas Limited's comment letter dated October 30, 2009 regarding the cost claim filed by the Low-Income Energy Network ("LIEN") on October 15, 2009.

LIEN was accepted by the Board as an intervenor in this proceeding and was found to be eligible for its costs. As such, LIEN submitted its cost claim in accordance with section 30 of the *Ontario Energy Board Act* and in accordance with the Practice Direction on Cost Awards.

LIEN received no objection from Union or any other utility about LIEN's participation in the proceeding. LIEN participated actively and responsibly throughout the proceeding by reviewing evidence, preparing interrogatories exclusive of low-income and preparing submissions.

Demand Side Management is an issue that is particularly important to LIEN. LIEN's mission statement is reflective of its interest in DSM by promoting not just programs and policies for low-income consumers, but also by promoting general overall efficient use of energy to promote a healthy economy. Specifically, LIEN

• aims to ensure universal access to adequate, affordable energy as a basic necessity, while minimizing the impacts on health and on the local and global environment of meeting the essential energy and conservation needs of all Ontarians, and



• promotes programs and policies which tackle the problems of energy poverty and homelessness, reduce Ontario's contribution to smog and climate change, and promote a healthy economy through the more efficient use of energy, a transition to renewable sources of energy, education and consumer protection.

Although low-income was excluded, the general parameters of DSM are commonly important to residential consumers of which LIEN's constituency forms a significant part.

As part of it preparation in this proceeding, it was important for LIEN to understand how Union's DSM plan interrelates with the arrangements that were in discussion in the low-income working groups. Despite LIEN's concise interrogatories and submissions, LIEN spent considerable time and thought regarding how best to scope the above issues.

Accordingly, LIEN respectfully submits that its costs be granted in full in accordance with the costs claim filed on October 15, 2009.

Yours truly,

Paul Manning

Encl.

cc: Union Gas (cripley@uniongas.com)

All Registered Participants

LIEN

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