

Low-Income Energy Network Interrogatories

Union Gas Limited. 2010 Low-Income Demand Side Management Plan EB-2009-0166

1. Ref.: Exhibit A, Pages 3-4

Please prepare a table that shows for each low-income program in 2009 and proposed for 2010 the following:

- i. The type of measures
- ii. The number of communities, which communities they are, and the percentage increase in the number of communities over 2009
- iii. The number of program participants, type of participants (broken down by social housing and non-social housing) and the percentage increase in the number of participants over 2009
- iv. The retrofit cost per participant
- v. The total program cost per participant

2. Ref.: Exhibit A, Page 1

a) Assuming budget increases of 25%, 50% and 100%, from your proposed 2010 low-income DSM plan are drawn from reallocating funds approved from your residential DSM budget for 2010, please prepare a table which shows the results from question 1 above and the impacts of each budget scenario in terms of:

- i. The type of measures
- ii. The number of communities, which communities they are, and the percentage increase in the number of communities over 2009 and over the proposed 2010 increase
- iii. The number of program participants, type of participants (broken down social housing and non-social housing) and the percentage increase in the number of program participants over 2009 and over the proposed 2010 increase
- iv. The retrofit cost per participant
- v. The total program cost per participant

b) Please discuss the implications of these budget increases, including on your non-low-income DSM plan, and how you would achieve each of these scenarios.

c) How would the company achieve each of these scenarios if the budget increase was incremental to your non-low-income DSM plan budget?

3. Ref.: Exhibit A, Page 3

What partnerships did the company develop in 2009 as part of the low-income programs? How will partnerships be expanded in 2010?

4. Ref.: Exhibit A, Page 2

Please describe in detail the research plan for the low-income DSM programs for 2010.

5. Ref.: Exhibit A, Page 2

Please describe in detail the evaluation that will be conducted on the 2010 low-income DSM programs and how this differs, if at all, from the evaluation conducted on the non-low-income DSM programs for 2009.

6. Ref.: Exhibit A, Page 4

Please describe in detail the educational workshops that will take place and what steps will be taken to ensure that the “starter-kits” provided at these educational workshops will be installed.

7. Ref.: Exhibit A, Page 4

How does Union plan to evaluate the performance of its low-income market transformation program? If you are planning to use a scorecard approach please provide the proposed scorecard.

8. Ref.: Exhibit A, Page 4

What barriers to participating in low-income DSM programs is the company trying to address beyond financial?

9. Ref.: Exhibit A, Page 1

What percentage of the total residential DSM budget for 2010 is dedicated to low-income DSM? Please provide a rationale for this budget.