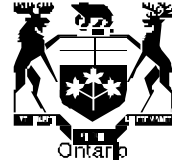


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BY E-MAIL AND WEB POSTING

November 10, 2009

**To: All Licensed Electricity Distributors
All Licensed Natural Gas Distributors
Association of Major Power Consumers in Ontario
Building Owners and Managers Association
Canadian Manufacturers and Exporters
Consumers Council of Canada
EnviroCentre
Green Communities Canada
Green Energy Coalition
Housing Help Association of Ontario
Industrial Gas Users Association
Low-Income Energy Network
London Property Management Association
Salvation Army Centre of Hope
School Energy Coalition
Vulnerable Energy Consumer's Coalition**

**Re: Cost Awards for the Consultation Process on Energy Issues Relating to Low
Income Consumers
Board File No.: EB-2008-0150**

On October 8, 2009 the Board issued a Revised Notice of Hearing for Cost Awards (the "Revised Notice") in relation to this proceeding.

As set out in the Revised Notice, eligible parties were required to submit their cost claims by October 23, 2009. The Revised Notice also required that a copy of the cost claim be filed with the Board and one copy to be served on each licensed electricity and natural gas distributor. Licensed electricity and natural gas distributors had until November 6, 2009 to object to any aspect of the costs claimed.

The Board has received cost claims from the following parties:

- Association of Major Power Consumers of Ontario (AMPCO)
- Building Owners and Managers Association (BOMA) and London Property Management Association (LPMA) (joint submission)
- Consumers Council of Canada (CCC)
- Canadian Manufacturers and Exporters (CME)
- EnviroCentre
- Green Energy Coalition (GEC)
- Green Communities Canada
- Housing Help Association of Ontario
- Industrial Gas Users Association (IGUA)
- Low Income Energy Network (LIEN)
- Salvation Army Centre of Hope
- School Energy Coalition (SEC)
- Vulnerable Energy Consumers Coalition (VECC)

It has come to the Board's attention that some distributors have not received copies of all of the claims filed with the Board. SEC did not serve a copy on each licensed electricity and natural gas distributor until after the deadline had passed for distributors to file objections. Given this, the Board will extend the deadline for licensed electricity and natural gas distributors to file objections to the costs claims. Licensed electricity and natural gas distributors will now have until **November 13, 2009** to object to any aspect of the costs claimed.

Any party that has filed a cost claim with the Board but has not copied the claim to all distributors is directed to do so immediately. Any distributors that have not received a copy of a cost claim filed by any of the parties noted above should contact the Board at boardsec@oeb.gov.on.ca.

Service of cost claims, objections and reply submissions on other parties may be effected by courier, registered mail, facsimile or e-mail.

All submissions in this hearing (i.e., cost claims, objections, or replies) will form part of the public record. Copies of the submissions will be available for inspection at the Board's office and the submissions may be published on the Board's website.

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Parties must file one paper copy and one electronic copy of their submissions with the Board Secretary by **4:30 pm** on the required date. The Board requests that parties make every effort to provide electronic copies of their filings in searchable/unrestricted Adobe Acrobat (PDF) format, and to submit their filings through the Board's web portal at www.errr.oeb.gov.on.ca. A user ID is required to submit documents through the Board's web portal. If you do not have a user ID, please visit the "e-filings services" webpage on the Board's website at www.oeb.gov.on.ca, and fill out a user ID password request. Additionally, parties are requested to follow the document naming conventions and document submission standards outlined in the document entitled "RESS Document Preparation – A Quick Guide" also found on the e-filing services webpage. If the Board's web portal is not available, electronic copies of filings may be filed by e-mail at boardsec@oeb.gov.on.ca. Those that do not have internet access should provide a CD or diskette containing their filing in PDF format.

All submissions must quote file number **EB-2008-0150** and include your name, address, e-mail address, telephone number, and fax number.

Yours truly,

Original signed by

John Pickernell
Assistant Board Secretary