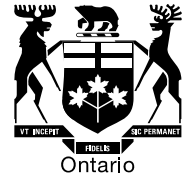


**Ontario Energy  
Board**  
P.O. Box 2319  
27th. Floor  
2300 Yonge Street  
Toronto ON M4P 1E4  
Telephone: 416- 481-1967  
Facsimile: 416- 440-7656  
Toll free: 1-888-632-6273

**Commission de l'énergie  
de l'Ontario**  
C.P. 2319  
27e étage  
2300, rue Yonge  
Toronto ON M4P 1E4  
Téléphone: 416-481-1967  
Télécopieur: 416-440-7656  
Numéro sans frais: 1-888-632-6273



**BY E-MAIL ONLY**

November 10, 2009

Laurie Ann Cooledge  
CFO/Treasurer  
Innisfil Hydro Distribution Systems Limited  
2073 Commerce Park Drive  
Innisfil ON L9S 4A2

**Letter of Direction**

Dear Ms. Cooledge:

**Re: Innisfil Hydro Distribution Systems Limited  
2010 Incentive Regulation Mechanism (2010 IRM) Rate Application  
Board File Number EB-2009-0232**

The Ontario Energy Board has issued its Notice of Application and Hearing relating to your rate application. Please note that you must publish the Notice within fourteen calendar days of the date of this letter. If publication is impossible within fourteen calendar days, you must inform the Board staff contact given at the bottom of this letter immediately.

You are directed:

- 1) To arrange immediately for the enclosed English version of the Notice, headed with the Ontario government logo and the words "Ontario Energy Board", to be published in one issue of the English language newspaper having the highest paid circulation, according to the best information available, in Innisfil Hydro Distribution Systems Limited's service area. Publication must be complete within fourteen calendar days of the date of this letter;

Please note that invoices regarding publication are not to be sent to the Board.

- 2) If Innisfil Hydro Distribution Systems Limited is a host distributor, to immediately, and no later than the date of publication of the Notice, serve a copy of the Notice directly on its embedded distributor(s);

- 3) To file with the Board an affidavit proving publication and, where applicable, service of the Notice immediately thereafter.
  - a. The affidavit must be sworn by a commissioner of oaths which include, among others, a lawyer, a paralegal, some law clerks, and a student at law;
  - b. A copy of the notice of publication (i.e., the Notice published in the newspaper(s)) should also be added as an exhibit;
  - c. If applicable, a copy of the registered mail receipt or courier slip for the Notice served to the embedded distributor should be added as an exhibit.
- 4) To make a copy of the application and evidence, and any amendments thereto, available for public review at Innisfil Hydro Distribution Systems Limited's office and on its website, if available; and,
- 5) To provide a copy of the application and evidence, and any amendments thereto, to any intervenor who requests a copy.

**Board staff contact**

Please direct any questions relating to this application to Martin Benum, Advisor at (416) 440-7667, or by e-mail at [Martin.Benum@oeb.gov.on.ca](mailto:Martin.Benum@oeb.gov.on.ca).

Yours truly,

*Original signed by*

Kirsten Walli  
Board Secretary