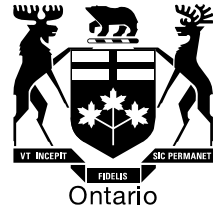


**Ontario Energy
Board**
P.O. Box 2319
27th Floor
2300 Yonge Street
Toronto ON M4P 1E4
Telephone: 416- 481-1967
Facsimile: 416- 440-7656
Toll free: 1-888-632-6273

**Commission de l'énergie
de l'Ontario**
C.P. 2319
27e étage
2300, rue Yonge
Toronto ON M4P 1E4
Téléphone; 416- 481-1967
Télécopieur: 416- 440-7656
Numéro sans frais: 1-888-632-6273



BY EMAIL ONLY

November 20, 2009

Mr. Patrick McMahon
Manager, Regulatory Research and Records
Union Gas Limited
50 Keil Drive North
Chatham ON N7M 5M1

LETTER OF DIRECTION

Dear Mr. McMahon:

**Re: Application for a Franchise Agreement and Certificate
With the Corporation of the Township of Cramahe
Board File Numbers: EB-2009-0378 and EB-2009-0379**

The Board has issued the attached Notice of Application and Hearing ("Notice") in this matter.

You are directed:

1. to immediately serve a copy of the Notice, together with a copy of the application, either personally, by courier or registered mail on the Clerk of the Township of Cramahe;
2. to immediately arrange for the Notice, headed with the Ontario Government logo and the words "Ontario Energy Board", to be published in one issue of the English-language local newspaper having the highest paid circulation, according to the best information available, in the Township of Cramahe;

NOTE: Please make it clear to the newspaper that any invoices regarding publication are to be sent to the Applicant and not to the Board.

3. to file with the Board, affidavit evidence proving service and publication immediately upon completion, attaching as appendices the relevant Notice, application, and original post office registration receipts or courier receipts, but not the newspaper tear sheets;
4. to ensure that complete copies of the application are available for convenient public perusal at the addresses stated in the Notice; and
5. to immediately provide a copy of the application to any person upon request.

Yours truly,

Original Signed By

Kirsten Walli
Board Secretary

Attach.

cc: Mr. Dan Jones, Union Gas Limited