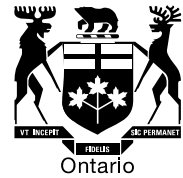


**Ontario Energy
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Telephone: 416- 481-1967
Facsimile: 416- 440-7656
Toll free: 1-888-632-6273

**Commission de l'Énergie
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BY EMAIL

November 20, 2009

Mr. Patrick McMahon
Manager, Regulatory Research and Records
Union Gas Limited
50 Keil Drive North
Chatham ON N7M 5M1

LETTER OF DIRECTION

Dear Mr. McMahon:

**Re: Application for a Franchise Renewal With the
Corporation of the City of Woodstock
Board File Number: EB-2009-0342**

The Board has now issued its Decision and Order in this matter and an executed copy is enclosed.

You are directed:

1. To serve immediately a copy of the Decision and Order for the franchise approval on the Clerk of the City of Woodstock, either personally, by courier or by registered mail;
2. To file with the Board, affidavit evidence demonstrating the above service immediately upon completion, with the Decision and Order and courier waybill information or original Post Office Registration Receipt(s) (where applicable) attached as appendices; and
3. To file with the Board a duly certified copy of the by-law after third reading and an executed copy of the franchise agreement, as soon as these are available.

Yours truly,

Original Signed By

Kirsten Walli
Board Secretary

Encl.

c. Mr. Dan Jones, Union Gas Limited