



December 2, 2009

Mr. Bruce G. Long
6-1980 Tuscarora Street
Windsor, ON N8Y 1J3

Dear Mr. Long:

Re: 2010 Rate Application, EB-2009-0221

ENWIN received your letter dated November 18, 2009, which was posted by the Ontario Energy Board (OEB) on November 20, 2009.

As *ENWIN* understands it, you are concerned about electricity rate increases. In your letter you identified *ENWIN* Utilities and ELK Energy as applying for increases.

For 2010, *ENWIN* Utilities is actually applying for a rate decrease for its Residential customers. The published decrease is \$1.56 for those customers using 800 kWh of electricity. ELK Energy is applying for an increase for its service territory – a few communities in Essex County within the towns of Essex, Lakeshore and Kingsville.

We would like to take this opportunity to let you know that over the next month you will probably find an insert with your bill. This is an OEB insert going out to our customers. The insert addresses an increase to the price of the electricity commodity (RPP) starting with November 1 consumption. We want you to understand that this is not an *ENWIN* increase even though it will show up on your *ENWIN* bill. *ENWIN* is required to collect electricity commodity payments and send those funds to a provincial body. The RPP increase is not related to *ENWIN*'s 2010 rate application.

We appreciate that you took the time to consider this important issue and we hope that this letter sufficiently addresses your concern. Our customer service staff (519-255-2727) will gladly address any general questions you might have about bills or rates and the undersigned can address any further matters specific to the 2010 rate application.

Yours very truly,
***ENWIN* Utilities Ltd.**


Per: Andrew J. Sasso
Director, Regulatory Affairs

cc: OEB Board Secretary