

**Ontario Energy
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**Commission de l'énergie
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BY EMAIL

December 18, 2009

Chris Ripley
Manager, Regulatory Applications
Union Gas Limited
50 Keil Drive North
P.O. Box 2001
Chatham ON N7M 5M1

LETTER OF DIRECTION

Dear Mr. Ripley:

**Re: Union Gas Limited – QRAM Rate Application
Decision and Order
Board File No. EB-2009-0410**

The Board has today issued its Decision and Order in the above matter, and a copy is enclosed.

You are directed:

1. to immediately serve a copy of this Decision and Order, either personally, by courier, by registered mail, or by providing electronic access through a personalized email for those parties that agreed to such service, and upon each intervenor listed in Appendix "E";
2. to file with the Board affidavit evidence proving the above service immediately upon completion, with a copy of the Decision and Order and the original post office registration receipts (where applicable) and/or courier slips attached as appendices.

Yours truly,

Original signed by

Kirsten Walli
Board Secretary