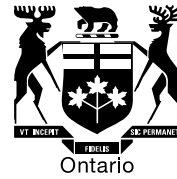


**Ontario Energy  
Board**  
P.O. Box 2319  
27th. Floor  
2300 Yonge Street  
Toronto ON M4P 1E4  
Telephone: 416- 481-1967  
Facsimile: 416- 440-7656  
Toll free: 1-888-632-6273

**Commission de l'énergie  
de l'Ontario**  
C.P. 2319  
27e étage  
2300, rue Yonge  
Toronto ON M4P 1E4  
Téléphone: 416- 481-1967  
Télécopieur: 416- 440-7656  
Numéro sans frais: 1-888-632-6273



**BY E-MAIL**

January 12, 2010

Joseph Chiasson  
Coordinator, Energy Services  
London Health Sciences Centre  
800 Commissioners Rd. E.  
London ON N6A 4G5

Dear Mr. Chiasson:

**Re: Application for Electricity Retailer Licence  
Board File Number EB-2010-0007**

This letter acknowledges receipt of your application for an electricity retailer licence. The Board has assigned File Number EB-2010-0007 to this matter. Please refer to this number in all future correspondence to the Board regarding this matter.

Your application is currently incomplete and cannot be processed as filed. You have submitted an old application form which does not provide all the information currently required by the Board.

The Board recently revised its electricity retailer licence application form. The revision includes new sections for which additional documentation is required in order to support your application.

The new application form can be found on the Board's website or using the following weblink –

[www.oeb.gov.on.ca/OEB/ Documents/Licences/Electricity\\_Retailer\\_application.pdf](http://www.oeb.gov.on.ca/OEB/Documents/Licences/Electricity_Retailer_application.pdf)

The Board will resume processing your application once the appropriate application form has been filed. If the above information is not filed within 30 days of the date of this letter, the Board may close the file for this application.

Please complete and mail two copies of the appropriate application form to the Board, along with any required attachments.

Please direct any questions relating to this application to Irina Kuznetsova, Advisor at (416) 440-8138 or e-mail, [Irina.Kuznetsova@oeb.gov.on.ca](mailto:Irina.Kuznetsova@oeb.gov.on.ca).

Yours truly,

*Original Signed By*

John Pickernell  
Assistant Board Secretary