

UNDERTAKING

Undertaking

EXPLAIN WHY BALANCE FOR BILL IMPACT MITIGATION ACCOUNT AT
DECEMBER 31, 2008 WAS ZERO, WHILE, ACCORDING TO EXHIBIT H, TAB 7,
SCHEDULE 99(G) EXPENDITURES WERE MADE IN 2008 RELATING TO
IMPLEMENTING MITIGATION MEASURES

Response

As Exhibit H, Tab 7, Schedule 99 part (g) states, in 2008 approximately \$0.1 million was
spent to make changes to the billing system. This cost was not booked to the Bill Impact
Mitigation account and that is why the balance for this account at December 31, 2008
was zero.