

Ontario Energy Board
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**Commission de l'énergie
de l'Ontario**
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BY EMAIL

February 3, 2010

Jack Howley
General Manager
Natural Resource Gas Limited
39 Beach Street East
Aylmer, ON N5H 1A1

Dear Mr. Howley:

Re: Compliance with Gas Reporting & Record Keeping Requirements (RRR)

Thank you for your letter dated January 29, 2010, outlining an action plan to comply with the Service Quality Requirements ("SQR") as per Chapter 7 of the Gas Distribution Access Rule ("GDAR") and the Gas Reporting and Record Keeping Requirements (RRR).

We look forward to receiving the items mentioned in the plan on their respective due dates including those due on February 15, 2010. In addition, we have noted your intent to file an interim report on SQR performance under the plan by June 30, 2010.

Yours truly,

Original signed by

John Pickernell
Assistant Board Secretary