

**Ontario Energy  
Board**  
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**Commission de l'énergie  
de l'Ontario**  
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2300, rue Yonge  
Toronto ON M4P 1E4  
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**BY E-MAIL**

February 4, 2010

Jack Howley  
General Manager  
Natural Resource Gas Limited  
39 Beech Street  
Aylmer, ON N5H 2S1

Dear Mr. Howley:

**Re: Natural Resource Gas Limited 2011 Cost of Service Application  
Board File Number EB-2010-0018**

The Board has reviewed your application for 2011 rates. Your application is currently incomplete and cannot be processed until the following has been filed:

**Bill Impacts for all rate classes**

The Board will resume processing your application once the above information has been filed. If the above information is not filed within 30 days of the date of this letter, the Board may close the file for this application.

Upon receipt of the required information the Board will issue an acknowledgement letter indicating the expected date on which a decision and/or order may be rendered.

Please file two paper copies of the additional material and an electronic version in Word and in searchable Adobe Acrobat (if available) with the Board Secretary. Electronic copies may be submitted on CD or by e-mail to [boardsec@oeb.gov.on.ca](mailto:boardsec@oeb.gov.on.ca).

Please direct any questions relating to this application to Khalil Viraney, Project Advisor at 416- 440-7729 or e-mail, [Khalil.Viraney@oeb.gov.on.ca](mailto:Khalil.Viraney@oeb.gov.on.ca).

Yours truly,

*Original Signed By*

John Pickernell  
Assistant Board Secretary