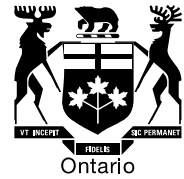


**Ontario Energy
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BY E-MAIL

February 11, 2010

Paul Kerr
Manager, Market Affairs
Shell Energy North America (Canada) Inc.
90 Sheppard Ave E.
Suite 600
Toronto ON M2N 6Y2

Dear Mr. Kerr:

**Re: Shell Energy North America (Canada) Inc.
Application for Electricity Retailer Licence Renewal
Board File Number EB-2010-0031**

This will acknowledge receipt on February 5, 2010 of your application for an electricity retailer licence renewal. The Board has assigned file number EB-2010-0031 to this matter. Please refer to this file number in all future correspondence to the Board regarding this matter. All information related to this matter must be filed with the Board Secretary.

Please direct any questions relating to this application to Irina Kuznetsova, Advisor at (416) 440-8138 or Irina.Kuznetsova@oeb.gov.on.ca.

Yours truly,

Original Signed By

John Pickernell
Assistant Board Secretary