Ontario Energy Board

P.O. Box 2319 27th. Floor 2300 Yonge Street Toronto ON M4P 1E4 Telephone: 416- 481-1967 Facsimile: 416- 440-7656 Toll free: 1-888-632-6273 Commission de l'énergie de l'Ontario

C.P. 2319 27e étage 2300, rue Yonge Toronto ON M4P 1E4 Téléphone: 416- 481-1967 Télécopieur: 416- 440-7656

Numéro sans frais: 1-888-632-6273



BY E-MAIL

April 8, 2010

Jill Bada Director, Regulatory Affairs Just Energy Ontario L.P. 6345 Dixie Road, Suite 200 Mississauga ON L5T 2E6

Dear Ms. Bada:

Re: Application for Electricity Retailer Licence Renewal Board File Number EB-2010-0153

The Board has reviewed your application for an electricity retailer licence renewal. Your application is currently incomplete and cannot be processed until the following has been filed:

In response to Section 12 of the application form, Just Energy Ontario L.P. has provided the Annual Reports of its parent company Just Energy Income Fund for 2008 and 2009 and the 2010 Third Quarter report. Section 12 requires that if an applicant submits the financial statements of its parent company, the applicant must also provide a parental guarantee.

- Please provide a parental guarantee.
- Please provide a response to Section 14 Legal Proceedings, Questions (g) and (h), which ask for appropriate context for the number of customer complaints filed with the OEB and other regulatory bodies in relation to the licensed activity.

The Board will resume processing your application once the above information has been filed. If the above information is not filed within 30 days of the date of this letter, the Board may close the file for this application.

Please file two paper copies of the additional material and an electronic version in Word and in searchable Adobe Acrobat (if available) with the Board Secretary. Electronic copies may be submitted on CD or by e-mail to boardsec@oeb.gov.on.ca.

Please direct any questions relating to this application to Lenore Dougan, Advisor at (416) 440-8141 or e-mail, <a href="mailto:Lenore.Dougan@oeb.gov.on.ca">Lenore.Dougan@oeb.gov.on.ca</a>.

Yours truly,

Original signed by

John Pickernell Assistant Board Secretary