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**Commission de l'Énergie
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BY E-MAIL

April 23, 2010

Ms. Kirsten Walli
Board Secretary
Ontario Energy Board
2300 Yonge St., Suite 2701
Toronto ON M4P 1E4

Dear Ms. Walli:

**Re: Hydro One Networks Inc. Distribution Rates Application, 2010/2011
Board File Number EB-2009-0096
Board staff Comments on the Hydro One Networks Inc. Draft Rate Order
submitted on April 16, 2010**

Board staff has no issues with the derivation of rates or how Hydro One has reflected the Board's EB-2009-0096 Decision in its Draft Rate Order. However, staff has the following comments on Exhibit 5.0 of the Draft Rate Order submitted on April 16, 2010.

Exhibit 5.0 of the Draft Order includes two draft versions of the Customer Rate Notices proposed by Hydro One to be included in the first customer bills that reflect the new distribution rates.

Hydro One has provided the draft customer notices to comply with the Board's EB-2009-0096 Decision with Reasons (page 74). Board staff will limit its comments specifically to Hydro One's response to the first bullet point found on page 78 of the Decision:

- "That the average distribution rate impacts and bill impacts are X, but the actual impact for customers will depend upon usage; bill impacts should be shown as an average % of the

distribution component of the bill and an average actual dollar amount for residential customers and GS<50 customers; “

A) With regard to Exhibit 5.0 Attachment 1 – Legacy Customers, Board staff notes that there does not appear to be a reference to a percentage change that corresponds to the monthly **delivery** increase in the bill shown as \$5.66. (Although shown in the table at the top of the second page, Board staff submits that this percentage change should also appear in the first paragraph of the draft Notice so it relates directly to the \$5.66.) In addition, there is no mention of the overall percentage increase in the **total** bill.

Also, with regard to the increase for the General Service <50 kW class, while the **delivery** impacts are found in the table, the **total** bill increase percentage is not included in the draft Notice.

B) With regard to Exhibit 5.0 Attachment 2 – Acquired Customers, Board staff notes that there does not appear to be a reference to a percentage change that corresponds to the monthly **delivery** increase in the bill shown as \$5.34 on page 2. In addition, there is no mention of the overall percentage increase in the **total** bill.

Also, there is no reference to the increase for the General Service <50 kW class on the draft Notice for Acquired customers. Board staff submits that the monthly dollar amount increase in **delivery**, the corresponding percentage change and the percentage change in the **total** bill should be included for this class.

Please forward to Hydro One Networks Inc. and all other parties in this proceeding.

Yours truly,

Original Signed by

Harold Thiessen
Case Manager – EB-2009-0096
Ontario Energy Board Staff