

**Ontario Energy
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**Commission de l'énergie
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June 4, 2010

Kirsten Walli
Board Secretary
Ontario Energy Board
P.O. Box 2319
27th Floor
2300 Yonge Street
Toronto ON M4P 1E4

Dear Ms. Walli:

**Re: Request for extension for Board staff submission
Application for Electricity Retailer Licence – Direct Energy Marketing
Limited (“Direct Energy”)
Board File Number EB-2010-0045**

Board staff respectfully requests an extension of time to file its submission on Direct Energy’s application for renewal of its electricity retailer licence. Board staff requests that the time for filing its submission be extended to June 25, 2010.

Board staff requires additional time to review the application and the interrogatory evidence that was filed on May 26, 2010. Board staff finds that the response to interrogatory 4 does not provide an entirely satisfactory explanation for the discrepancies between the complaint information filed by Direct Energy and the information held by the Board. Complaint information is an important component of the Board’s electricity retailer licence application review process and as such the Board should be able to confidently rely on the information that is submitted.

Board staff notes that Direct Energy filed its application on March 1, 2010, one week before the expiry of its licence and requested an interim licence or an extension of the term of licence. On March 5, 2010, the Board granted an extension of the licence until

such time as the renewal application is determined. As Direct Energy's licence has already been extended, it is Board staff's view that there would be no prejudice to Direct Energy if the Board were to grant the extension requested by Board staff.

Board staff also requests that Direct Energy's reply submission be filed within two weeks of Board staff's submission being filed.

Please forward this letter to Direct Energy.

Yours truly,

Original signed by

Judith Fernandes
Case Manager