

EB-2010-0221

**IN THE MATTER OF** the *Ontario Energy Board Act, 1998*, S.O. 1998, c. 15, (Schedule B);

AND IN THE MATTER OF a Notice of Intention to Make an Order for Compliance, Suspension and an Administrative Penalty against Summitt Energy Management

## PROCEDURAL ORDER No. 1

The Ontario Energy Board (the "Board"), on its own motion under s. 112.2 (2) of the *Ontario Energy Board Act*, 1998 (the "Act") issued a Notice of Intention to Make an Order for Compliance, Suspension and an Administrative Penalty under sections 112.3, 112.4 and 112.5 of the Act dated June 17, 2010 against Summitt Energy Management ("Summitt"). On the same date the Board made an Interim Order under section 112.3 of the Act requiring Summitt to comply with a number of enforceable provisions as defined in section 112.1 of the Act.

On June 24, 2010 counsel for Summitt filed a letter with the Board requesting an extension of time to request a hearing to July 16, 2010 in order to have sufficient time to review disclosure. The disclosure materials were delivered on June 24, 2010.

The Board has considered the request made by Summitt and the response of compliance counsel and has determined that it will grant an extension on the terms set out below.

## THE BOARD ORDERS THAT:

- The time set out in the Notice of Intention to Make an Order for Compliance, Suspension and an Administrative Penalty issued against Summitt on June 17, 2010 for Summitt to request a hearing is extended from July 2<sup>nd</sup>, 2010 to July 9th, 2010.
- 2. Summitt shall provide to the Board a written assurance no later than June 30, 2010 detailing the steps it is taking or that it will take to ensure its sales agents are in compliance with the Interim Order for Compliance issued June 17, 2010 specifically with respect to the following:
  - i. Summitt's sales verification process;
  - ii. Consumer complaint reporting;
  - iii. Tracking agent complaints; and,
  - iv. Solicitation procedures and performance.

Dated at Toronto, June 28, 2010 ONTARIO ENERGY BOARD

Original signed by

Kirsten Walli Board Secretary