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**Commission de l'énergie de l'Ontario**  
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**BY E-MAIL**

July 28, 2010

Paul Murphy  
President and Chief Executive Officer  
Independent Electricity System Operator  
Station A, Box 4474  
Toronto ON M5W 4E5

**Re: Determination Under Section 1.2.1 of the Standard Supply Service Code to Mandate Time-of-Use Pricing for Regulated Price Plan Customers  
Board File No. EB-2010-0218**

Dear Mr. Murphy:

On July 14, 2010 the Board requested that the Independent Electricity System Operator (IESO), in its role as the Smart Metering Entity (SME), provide to the Board a response to a number of concerns expressed by distributors regarding the SME's meter data management and repository (MDM/R) readiness, performance, and its ability to support mandatory implementation of TOU pricing. These concerns were raised in comments received from distributors on the June 24, 2010 Proposed Determination (the "June Proposed Determination") to mandate time-of-use (TOU) pricing for Regulated Price Plan consumers. The IESO provided a response to the Board's request on July 20, 2010.

After reviewing your response, the Board has determined that clarification of the IESO's response is required. Specifically, the Board requires clarification of the IESO's position regarding the MDM/R's readiness and capacity to successfully support distributor enrollment and implementation of TOU billing under the Board's proposed TOU mandate. In providing its clarification, the Board requests that the IESO provide more information regarding the details (e.g., timelines and metrics) of its plans to add resources and increase processing capacity in order to achieve the TOU mandate.

Given the urgency of this matter the Board requires a response no later than August 4, 2010.

Yours truly,

*Original Signed By*

Kirsten Walli  
Board Secretary

cc: Przemek Tomczak, Director, Smart Metering, IESO  
Helen Lainis, Senior Regulatory Analyst, IESO  
Terry Young, IESO