



EB-2009-0063

IN THE MATTER OF the *Ontario Energy Board Act, 1998*, S.O. 1998, c. 15;

AND IN THE MATTER OF an Application by Brantford Power Inc. to the Ontario Energy Board for an Order or Orders approving or fixing just and reasonable rates and other service charges for the distribution of electricity as of May 1, 2008.

AND IN THE MATTER OF a Motion being brought by Brant County Power Inc. to review and vary the implementation of the Board's Interim Order Dated April 21, 2008 in this proceeding; and the Board's Decision dated July 18th, 2008;

BEFORE: Gordon Kaiser
 Vice-Chair and Presiding Member

 Ken Quesnelle
 Member

DECISION AND ORDER

[1] This Decision concerns the appeal of Brant County Power Inc. ("Brant County") of the Board's Decision July 18, 2008¹ regarding the distribution rate to be charged by Brantford Power Inc. ("Brantford") to Brant County.

[2] The appeal concerned a billing dispute between Brantford and Brant County concerning the rates that Brantford was charging Brant County for the delivery of electricity. Initially there were two rates at issue, the rate for distribution services and the rate for transmission services. In the Board's Decision of August 10, 2010 the rate for retail transmission was set based on prior agreement between the parties. The Board in that Decision² also dealt with certain procedural matters concerning notice and retroactivity as well as the starting dates for the two rates. This decision establishes the rate Brant County should pay for distribution services for the years 2008, 2009 and 2010.

[3] Brantford proposes the following rates based on a revenue-to-cost ratio of 1:1.15 for 2008 and 2009, and 1:1.10 for 2010:

Brantford's Proposed Rates Effective May 1 Each Rate Year

Rate Year	Monthly Service Charge³	Volumetric Rate (\$/kW)⁴	Revenue-to-Cost Ratio
2008	\$303.21	1.9838	1:1.15
2009	\$304.99	2.0000	1:1.15
2010	\$290.63	1.8961	1:1.10

[4] The monthly service charge for the distribution service has been agreed to by the parties. It should also be noted that Brantford proposed that the revenue-to-cost ratio for 2010 should be 110%, a reduction from the 115% used for 2008 and 2009. This reflects Brantford's policy, which the Board adopted in recent Decisions moving the revenue-to-cost ratios for rates closer to unity.⁵

[5] Brant County, in response, proposes the following rates based on a revenue-to-cost ratio of one for all three years:

¹ Re: *Decision, Brantford Power Inc.* EB-2007-0698 (July 18, 2008)

² Re: *Decision, Motion to Review and Vary Brantford's Decision Dated July 18, 2008*, EB-2009-0063 (August 10, 2010)

³ Re: *Brantford Power Inc. Submission Regarding Brant County Power Inc. Distribution Rate* EB-2009-0063 (August 20, 2010) Table 4

⁴ *ibid*

⁵ Re: *Decision and Order, Brantford Power Inc.* EB-2009-0214 (April 12, 2010)

Brant County's Proposed Rates Effective May 1 Each Rate Year

Rate Year	Monthly Service Charge	Volumetric Rate (\$/kW)⁶	Revenue-to-Cost Ratio
2008	\$303.21	1.7167	1:1
2009	\$304.99	1.7308	1:1
2010	\$290.63	1.7304	1:1

[6] In determining the rate for Brant County, Brantford has used the following data inputs:

- a) There are three connection points between BPI and BCP, at Powerline Road, Colborne Street West and Colborne Street East
- b) The aggregated annual kW forecasted for BCP is 170,406 kW and the forecast at each of the three connection points is:

Connection Point	Demand (kW)
Powerline Road	27,265
Colborne Street West	37,489
Colborne Street East	105,652

- c) The starting point for the calculation of rates is a revenue in the amount of \$348,973.46 decreased from \$425,868.60. The \$348,793.46 revenue starting point results in a revenue reduction of \$76,895.14 to be recovered from BCP.

Brant County Agrees with these inputs

[7] Brant County submits that the rates proposed by Brantford will result in Brant County paying a subsidy of \$120,000 over the three years as set out below:

Cross-Subsidization Calculation⁷

Rate Year	Revenue at Proposed Rates	Cost to Serve Brant County	Subsidy
2008	\$348,973.46	\$303,455.18	\$45,518.28
2009	\$351,800.14	\$305,913.16	\$45,886.98
2010	\$333,575.14	\$305,331.93	\$28,243.21
Total			\$119,648.47

⁶ Re: *Brant County Reply Regarding Proposed Distribution Rate for Embedded Distributor* EB-2010-0063 (August 25, 2010) Table2

⁷ Ibid

[8] The main disagreement between Brantford and Brant County at this point is the appropriate revenue-to-cost ratio to be used for the 2008 rate. As indicated, the Board in its Decision of August 10, 2010 directed Brantford to file a rate within the range of 115% to 85%. Brantford has chosen 115%, the top end of the range. Brant County responds that because this is a new rate class the revenue to cost ratio should be one.

[9] The guidelines that the Board follows in establishing revenue-to-cost ratios are set out in the Board's Report of November 2007.⁸ The Board notes at page 4:

“As the influencing factors are addressed over time, the Board expects that these bands will narrow and move closer to one.

The ranges established by the Board are set out in section 3, and are intended to be minimum requirements. To the extent that distributors can address influencing factors that are within their control (such as data quality), they should attempt to do so and to move revenue-to-cost ratios nearer to one.”

[10] The Board also noted that the ranges established in section 3 of the Report are intended to be minimum requirements and to the extent that distributors can address the influencing factors that are within their control, such as data quality, they should attempt to do so and move revenue-to-cost ratios nearer to one.

[11] It is also clear at page 6 of the Report that the time frame over which the rates may move to a revenue-to-cost ratio of one may be influenced by factors such as rate shock and price stability.

[12] The Board accepts that this decision does set a new rate class: namely a rate for an embedded distributor. The Board also believes that, to the extent possible, rates for a new class should start with a revenue-to-cost ratio of one unless there are compelling reasons to depart from that goal. One reason (and this is relied upon by Brantford) is potential rate shock. Brant County has calculated the subsidy that it would be paying over the three years if a revenue-to-cost ratio of 115% is used in 2008 and 2009 and 110% in 2010. That subsidy totals approximately \$120,000.

[13] If the proposed subsidy is removed, Brantford's customers would incur an additional \$120,000 in costs. If the subsidy remains in place and the Board was to adopt a revenue-to-cost ratio of 115% as proposed by Brantford, the residential customers of Brant County would be subsidizing the residential customers of Brantford. We see no basis for this subsidy. The forecasted revenue from the residential customers is approximately \$9 million.⁹ It is apparent that an additional cost of \$40,000 a year will not cause rate shock. In the circumstances, the

⁸ Re: *Report of the Board, Application of Cost Allocation for Electricity Distributors*, EB-2007-0667, (November 28, 2007)

⁹ Re: *Brantford Power Inc. Application* EB-2007-0698 (July 18, 2008)

Board accepts the argument advanced by Brant County and will fix the rate based on a revenue-to-cost ratio of one. The rate will effectively become:

Rate Year	Monthly Service Charge	Volumetric Rate (\$/kW)
2008	\$303.21	1.7167
2009	\$304.99	1.7308
2010	\$290.63	1.7304

[14] The Board orders that the Tariff of Rates and Charges set out in Appendix “A” of this Decision are approved effective the date of this Decision.

DATED at Toronto, September 8, 2010

ONTARIO ENERGY BOARD

Original Signed By

Gordon Kaiser
Vice-Chair

Original Signed By

Ken Quesnelle
Board Member

Appendix “A”
To Decision and Order
EB-2009-0063
September 8, 2010

Brantford Power Inc.
TARIFF OF RATES AND CHARGES
Effective and Implementation Date May 1, 2010
except for Embedded Distributor Rates for 2008 and 2009 and
except for the microFIT Generator Class effective date of September 21, 2009

**This schedule supersedes and replaces all previously approved schedules of Rates,
Charges and Loss Factors**

EB-2009-0214
EB-2009-0063

RESIDENTIAL SERVICE CLASSIFICATION

This classification refers to an account taking electricity at 750 volts or less where the electricity is used exclusively in a separately metered living accommodation. Customers shall be residing in single-dwelling units that consist of a detached house or one unit of a semi-detached, duplex, triplex or quadruplex house, with a residential zoning. Separately metered dwellings within a town house complex or apartment building also qualify as residential customers. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges or assessments that are required by law to be charged by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for Ministry of Energy and Infrastructure Conservation and Renewable Energy Program, the Provincial Benefit and any applicable taxes.

MONTHLY RATES AND CHARGES – Electricity Component

Rate Rider for Global Adjustment Sub-Account Disposition – effective until April 30, 2012		
Applicable only for Non-RPP Customers	\$/kWh	0.0006

MONTHLY RATES AND CHARGES – Delivery Component

Service Charge		\$ 11.34
Smart Meter Funding Adder		\$ 2.07
Distribution Volumetric Rate	\$/kWh	0.0137
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2012	\$/kWh	(0.0044)
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0075
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0057

Brantford Power Inc.
TARIFF OF RATES AND CHARGES
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EB-2009-0214
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MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

**GENERAL SERVICE LESS THAN 50 kW SERVICE
CLASSIFICATION**

This classification refers to a non residential account taking electricity at 750 volts or less whose monthly average peak demand is less than, or is forecast to be less than, 50 kW. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

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MONTHLY RATES AND CHARGES – Electricity Component

Rate Rider for Global Adjustment Sub-Account Disposition – effective until April 30, 2012 Applicable only for Non-RPP Customers	\$/kWh	0.0006
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Brantford Power Inc.
TARIFF OF RATES AND CHARGES
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MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	24.54
Smart Meter Funding Adder	\$	2.07
Distribution Volumetric Rate	\$/kWh	0.0064
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2012	\$/kWh	(0.0041)
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0067
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0051

MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)		\$ 0.25

GENERAL SERVICE 50 to 4,999 kW SERVICE CLASSIFICATION

This classification applies to a non residential account whose average monthly maximum demand used for billing purposes is equal to or greater than, or is forecast to be equal to or greater than, 50 kW but less than 5,000 kW. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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Brantford Power Inc.
TARIFF OF RATES AND CHARGES
Effective and Implementation Date May 1, 2010
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EB-2009-0214
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MONTHLY RATES AND CHARGES – Electricity Component

Rate Rider for Global Adjustment Sub-Account Disposition – effective until April 30, 2012 Applicable only for Non-RPP Customers	\$/kWh	0.0006
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MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	290.63
Smart Meter Funding Adder	\$	2.07
Distribution Volumetric Rate	\$/kW	2.5770
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2012	\$/kW	(1.4642)
Retail Transmission Rate – Network Service Rate	\$/kW	2.2939
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.7255

MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

**EMBEDDED DISTRIBUTOR – BRANT COUNTY POWER INC.
SERVICE CLASSIFICATION**

This classification applies to Brant County Power Inc., an electricity distributor licensed by the Ontario Energy Board that is provided electricity by means of this distributor's facilities. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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**Embedded Distributor Rate – Brant County Power Inc. – effective for the period of
May 1, 2008 to April 30, 2009**

Service Charge	\$	303.21
Distribution Volumetric Rate	\$/kW	1.7167
Retail Transmission Rate – Network Service Rate	\$/kW	1.7828
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.5443

**Embedded Distributor Rate – Brant County Power Inc. – effective for the period of
May 1, 2009 to April 30, 2010**

Service Charge	\$	304.99
Service Charge Tax Change Rate Rider – effective until April 30, 2010	\$	(0.26)
Distribution Volumetric Rate	\$/kW	1.7308
Distribution Volumetric Tax Change Rate Rider – effective until April 30, 2010	\$/kW	(0.0023)
Retail Transmission Rate – Network Service Rate	\$/kW	1.9843
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.6402

Embedded Distributor Rate – Brant County Power Inc. – effective May 1, 2010

Service Charge	\$	290.63
Distribution Volumetric Rate	\$/kW	1.7304
Retail Transmission Rate – Network Service Rate	\$/kW	2.2939
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.7255

Brantford Power Inc.
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UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification refers to an account taking electricity at 750 volts or less whose monthly average peak demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone boots, traffic lights, railway crossings, etc. The customer will provide detailed manufacturer information/documentation with regard to electrical demand/consumption of the proposed unmetered load. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

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MONTHLY RATES AND CHARGES – Electricity Component

Rate Rider for Global Adjustment Sub-Account Disposition – effective until April 30, 2012			
Applicable only for Non-RPP Customers	\$/kWh		0.0006

MONTHLY RATES AND CHARGES – Delivery Component

Service Charge (per connection)	\$		11.93
Distribution Volumetric Rate	\$/kWh		0.0071
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2012	\$/kWh		(0.0044)
Retail Transmission Rate – Network Service Rate	\$/kWh		0.0067
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh		0.0051

Brantford Power Inc.
TARIFF OF RATES AND CHARGES
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MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

STANDBY POWER SERVICE CLASSIFICATION

This classification refers to an account that has Load Displacement Generation and requires the distributor to provide back-up service. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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MONTHLY RATES AND CHARGES – APPROVED ON AN INTERIM BASIS

Standby Charge – for a month where standby power is not provided. The charge is applied to the contracted amount (e.g. nameplate rating of generation facility).	\$/kW	1.6553
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2012	\$/kW	(0.2576)

Brantford Power Inc.
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SENTINEL LIGHTING SERVICE CLASSIFICATION

This classification refers to accounts that are an unmetered lighting load supplied to a sentinel light. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

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MONTHLY RATES AND CHARGES – Electricity Component

Rate Rider for Global Adjustment Sub-Account Disposition – effective until April 30, 2012	\$/kW	0.0006
Applicable only for Non-RPP Customers		

MONTHLY RATES AND CHARGES – Delivery Component

Service Charge (per connection)	\$	2.30
Distribution Volumetric Rate	\$/kW	11.0060
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2012	\$/kW	(1.4468)
Retail Transmission Rate – Network Service Rate	\$/kW	2.1421
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.6116

MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Brantford Power Inc.
TARIFF OF RATES AND CHARGES
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STREET LIGHTING SERVICE CLASSIFICATION

This classification refers to an account for roadway lighting with a Municipality, Regional Municipality, Ministry of Transportation and private roadway lighting operation, controlled by photocells. The consumption for these customers will be based on the calculated load times the required lighting times established in the approved OEB street lighting load shape template. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

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MONTHLY RATES AND CHARGES – Electricity Component

Rate Rider for Global Adjustment Sub-Account Disposition – effective until April 30, 2012	\$/kWh	0.0006
Applicable only for Non-RPP Customers		

MONTHLY RATES AND CHARGES – Delivery Component

Service Charge (per connection)	\$	0.64
Distribution Volumetric Rate	\$/kW	2.6842
Rate Rider for Deferral/Variance Account Disposition (2010) – effective until April 30, 2012	\$/kW	(1.0663)
Retail Transmission Rate – Network Service Rate	\$/kW	2.1174
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.5929

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MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

microFIT GENERATOR SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Ontario Power Authority's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

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MONTHLY RATES AND CHARGES – Delivery Component – effective September 21, 2009

Service Charge	\$	5.25
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Brantford Power Inc.
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ALLOWANCES

Transformer Allowance for Ownership - per kW of billing demand/month	\$	(0.60)
Primary Metering Allowance for transformer losses – applied to measured demand and energy	%	(1.00)

SPECIFIC SERVICE CHARGES

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

It should be noted that this schedule does not list any charges or assessments that are required by law to be charged by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for Ministry of Energy and Infrastructure Conservation and Renewable Energy Program, the Provincial Benefit and any applicable taxes.

Customer Administration

Arrears certificate	\$	15.00
Easement letter	\$	15.00
Credit reference/credit check (plus credit agency costs)	\$	15.00
Returned cheque charge (plus bank charges)	\$	15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00

Non-Payment of Account

Late Payment - per month	%	1.50
Late Payment - per annum	%	19.56
Collection of account charge – no disconnection	\$	30.00
Disconnect/Reconnect charge - At Meter – during regular hours	\$	65.00
Disconnect/Reconnect charge - At Meter – after regular hours	\$	185.00
Disconnect/Reconnect charge - At Pole - during regular hours	\$	185.00
Disconnect/Reconnect charge - At Pole - after regular hours	\$	415.00

Install/Remove load control device - during regular hours	\$	65.00
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Brantford Power Inc.
TARIFF OF RATES AND CHARGES
Effective and Implementation Date May 1, 2010
except for Embedded Distributor Rates for 2008 and 2009 and
except for the microFIT Generator Class effective date of September 21, 2009

**This schedule supersedes and replaces all previously approved schedules of Rates,
Charges and Loss Factors**

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Temporary Service – Install & remove – overhead – no transformer	\$	500.00
Temporary Service – Install & remove – underground – no transformer	\$	300.00
Temporary Service – Install & remove – overhead – with transformer	\$	1000.00
Specific Charge for Access to the Power Poles – per pole/year	\$	22.35

RETAIL SERVICE CHARGES (if applicable)

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges or assessments that are required by law to be charged by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, charges for Ministry of Energy and Infrastructure Conservation and Renewable Energy Program, the Provincial Benefit and any applicable taxes.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	100.00
Monthly Fixed Charge, per retailer	\$	20.00
Monthly Variable Charge, per customer, per retailer	\$/cust.	0.50
Distributor-consolidated billing charge, per customer, per retailer	\$/cust.	0.30
Retailer-consolidated billing credit, per customer, per retailer	\$/cust.	(0.30)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.25
Processing fee, per request, applied to the requesting party	\$	0.50
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail Settlement Code directly to retailers and customers, if not delivered electronically through the Electronic Business Transaction (EBT) system, applied to the requesting party		

Brantford Power Inc.
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Up to twice a year		no charge	
More than twice a year, per request (plus incremental delivery costs)	\$	2.00	

LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor – Secondary Metered Customer < 5,000 kW	1.0420
Total Loss Factor – Secondary Metered Customer > 5,000 kW	N/A
Total Loss Factor – Primary Metered Customer < 5,000 kW	1.0316
Total Loss Factor – Primary Metered Customer > 5,000 kW	N/A