**Important Information About Your Rates**

**October 2010 - Rate 201**

The Ontario Energy Board approved a decrease to Union Gas’ gas commodity, transportation price adjustment, delivery and delivery price adjustment rates, and an increase to the gas commodity price adjustment rate as of Oct.1, 2010. The enclosed bill uses the new rates which incorporate applicable temporary charges and credits that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be $4.16 for a typical Rate 201 customer using 2,600 m3 of natural gas a year.

**Gas Commodity**

The gas commodity rate decreased by 1.6789 ¢/m3 to 15.2364 ¢/m3 based on our forecast of natural gas market prices for the next 12 months.

**Gas Commodity Price Adjustment**

The gas commodity price adjustment rate increased by 1.8525 ¢/m3 to -3.3061 ¢/m3 to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

**Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.1461 ¢/m3 to -0.0927 ¢/m3 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

## Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**Delivery Price Adjustment**

The delivery price adjustment rate decreased by 0.7348 ¢/m3 to -0.7348 ¢/m3 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

### New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2010. The annual impacts are based on a typical Rate 201 customer using 2,600 m3 of gas a year.



**Important Information About Your Rates**

**October 2010 - Rate 201 Direct Purchase**

The Ontario Energy Board approved a decrease to Union Gas’ transportation price adjustment, delivery and delivery price adjustment rates as of Oct. 1, 2010. The enclosed bill uses the new rates which incorporate applicable temporary charges and credits that do not affect the annual impacts on the back of this notice.

The total annual bill decrease will be $0.33 for a typical Rate 201 Direct Purchase customer using 2,600 m3 of natural gas a year.

**Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.1461 ¢/m3 to -0.0927 ¢/m3 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

## Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**Delivery Price Adjustment**

The delivery price adjustment rate decreased by 0.7348 ¢/m3 to -0.7348 ¢/m3 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

### New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct.1, 2010. The annual impacts are based on a typical Rate 201 Direct Purchase customer using 2,600 m3 of gas a year.



**Important Information About Your Rates**

**October 2010 - Rate 101**

The Ontario Energy Board approved a decrease to Union Gas’ gas commodity, transportation price adjustment, delivery and delivery price adjustment rates, and an increase to the gas commodity price adjustment rate as of Oct.1, 2010. The enclosed bill uses the new rates which incorporate applicable temporary charges and credits that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be $4.02 for a typical Rate 101 customer using 2,600 m3 of natural gas a year.

**Gas Commodity**

The gas commodity rate decreased by 1.6841 ¢/m3 to 15.3201 ¢/m3 based on our forecast of natural gas market prices for the next 12 months.

**Gas Commodity Price Adjustment**

The gas commodity price adjustment rate increased by 1.8525 ¢/m3 to -3.3061 ¢/m3 to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

**Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.1461 ¢/m3 to -0.0927 ¢/m3 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

## Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**Delivery Price Adjustment**

The delivery price adjustment rate decreased by 0.7348 ¢/m3 to -0.7348 ¢/m3 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

### New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2010. The annual impacts are based on a typical Rate 101 customer using 2,600 m3 of gas a year.



**Important Information About Your Rates**

**October 2010 - Rate 101 Direct Purchase**

The Ontario Energy Board approved a decrease to Union Gas’ transportation price adjustment, delivery and delivery price adjustment rates as of Oct. 1, 2010. The enclosed bill uses the new rates which incorporate applicable temporary charges and credits that do not affect the annual impacts on the back of this notice.

The total annual bill decrease will be $0.33 for a typical Rate 101 Direct Purchase customer using 2,600 m3 of natural gas a year.

**Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.1461 ¢/m3 to -0.0927 ¢/m3 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

## Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**Delivery Price Adjustment**

The delivery price adjustment rate decreased by 0.7348 ¢/m3 to -0.7348 ¢/m3 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

### New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2010. The annual impacts are based on a typical Rate 101 Direct Purchase customer using 2,600 m3 of gas a year.



**Important Information About Your Rates**

**October 2010 - Rate 301**

The Ontario Energy Board approved a decrease to Union Gas’ gas commodity, transportation price adjustment, delivery and delivery price adjustment rates, and an increase to the gas commodity price adjustment rate as of Oct.1, 2010. The enclosed bill uses the new rates which incorporate applicable temporary charges and credits that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be $3.81 for a typical Rate 301 customer using 2,600 m3 of natural gas a year.

**Gas Commodity**

The gas commodity rate decreased by 1.6929 ¢/m3 to 15.4315 ¢/m3 based on our forecast of natural gas market prices for the next 12 months.

**Gas Commodity Price Adjustment**

The gas commodity price adjustment rate increased by 1.8525 ¢/m3 to -3.3061 ¢/m3 to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

**Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.1461 ¢/m3 to -0.0927 ¢/m3 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

## Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**Delivery Price Adjustment**

The delivery price adjustment rate decreased by 0.7348 ¢/m3 to -0.7348 ¢/m3 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

### New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2010. The annual impacts are based on a typical Rate 301 customer using 2,600 m3 of gas a year.



**Important Information About Your Rates**

**October 2010 - Rate 301 Direct Purchase**

The Ontario Energy Board approved a decrease to Union Gas’ transportation price adjustment, delivery and delivery price adjustment rates as of Oct.1, 2010. The enclosed bill uses the new rates which incorporate applicable temporary charges and credits that do not affect the annual impacts on the back of this notice.

The total annual bill decrease will be $0.34 for a typical Rate 301 Direct Purchase customer using 2,600 m3 of natural gas a year.

**Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.1461 ¢/m3 to -0.0927 ¢/m3 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

## Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**Delivery Price Adjustment**

The delivery price adjustment rate decreased by 0.7348 ¢/m3 to -0.7348 ¢/m3 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

### New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct.1, 2010. The annual impacts are based on a typical Rate 301 Direct Purchase customer using 2,600 m3 of gas a year.



**Important Information About Your Rates**

**October 2010 - Rate 601**

The Ontario Energy Board approved a decrease to Union Gas’ gas commodity, transportation price adjustment, delivery and delivery price adjustment rates, and an increase to the gas commodity price adjustment rate as of Oct.1, 2010. The enclosed bill uses the new rates which incorporate applicable temporary charges and credits that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be $3.68 for a typical Rate 601 customer using 2,600 m3 of natural gas a year.

**Gas Commodity**

The gas commodity rate decreased by 1.7008 ¢/m3 to 15.5280 ¢/m3 based on our forecast of natural gas market prices for the next 12 months.

**Gas Commodity Price Adjustment**

The gas commodity price adjustment rate increased by 1.8525 ¢/m3 to -3.3061 ¢/m3 to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

**Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.1461 ¢/m3 to -0.0927 ¢/m3 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

## Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**Delivery Price Adjustment**

The delivery price adjustment rate decreased by 0.7348 ¢/m3 to -0.7348 ¢/m3 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

### New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2010. The annual impacts are based on a typical Rate 601 customer using 2,600 m3 of gas a year.



**Important Information About Your Rates**

**October 2010 - Rate 601 Direct Purchase**

The Ontario Energy Board approved a decrease to Union Gas’ transportation price adjustment, delivery and delivery price adjustment rates as of Oct.1, 2010. The enclosed bill uses the new rates which incorporate applicable temporary charges and credits that do not affect the annual impacts on the back of this notice.

The total annual bill decrease will be $0.31 for a typical Rate 601 Direct Purchase customer using 2,600 m3 of natural gas a year.

**Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.1461 ¢/m3 to -0.0927 ¢/m3 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

## Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**Delivery Price Adjustment**

The delivery price adjustment rate decreased by 0.7348 ¢/m3 to -0.7348 ¢/m3 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

### New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct.1, 2010. The annual impacts are based on a typical Rate 601 Direct Purchase customer using 2,600 m3 of gas a year.



**Important Information About Your Rates**

**October 2010 - Rate 210**

The Ontario Energy Board approved a decrease to Union Gas’ gas commodity, transportation price adjustment, delivery and delivery price adjustment rates, and an increase to the gas commodity price adjustment rate as of Oct.1, 2010. The enclosed bill uses the new rates which incorporate applicable temporary charges and credits that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be $165.35 for a typical Rate 210 customer using 93,000 m3 of natural gas a year.

**Gas Commodity**

The gas commodity rate decreased by 1.6789 ¢/m3 to 15.2364 ¢/m3 based on our forecast of natural gas market prices for the next 12 months.

**Gas Commodity Price Adjustment**

The gas commodity price adjustment rate increased by 1.8525 ¢/m3 to -3.3061 ¢/m3 to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

**Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.1334 ¢/m3 to -0.0800 ¢/m3 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

## Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**Delivery Price Adjustment**

The delivery price adjustment rate decreased by 1.6053 ¢/m3 to -1.6053 ¢/m3 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

### New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2010. The annual impacts are based on a typical Rate 210 customer using 93,000 m3 of gas a year.



**Important Information About Your Rates**

**October 2010 - Rate 210 Direct Purchase**

The Ontario Energy Board approved a decrease to Union Gas’ transportation price adjustment, delivery and delivery price adjustment rates as of Oct. 1, 2010. The enclosed bill uses the new rates which incorporate applicable temporary charges and credits that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be $3.92 for a typical Rate 210 Direct Purchase customer using 93,000 m3 of natural gas a year.

**Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.1334 ¢/m3 to -0.0800 ¢/m3 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

## Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**Delivery Price Adjustment**

The delivery price adjustment rate decreased by 1.6053 ¢/m3 to -1.6053 ¢/m3 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

### New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2010. The annual impacts are based on a typical Rate 210 Direct Purchase customer using 93,000 m3 of gas a year.



**Important Information About Your Rates**

**October 2010 - Rate 110**

The Ontario Energy Board approved a decrease to Union Gas’ gas commodity, transportation price adjustment, delivery and delivery price adjustment rates, and an increase to the gas commodity price adjustment rate as of Oct. 1, 2010. The enclosed bill uses the new rates which incorporate applicable temporary charges and credits that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be $160.51 for a typical Rate 110 customer using 93,000 m3 of natural gas a year.

**Gas Commodity**

The gas commodity rate decreased by 1.6841 ¢/m3 to 15.3201 ¢/m3 based on our forecast of natural gas market prices for the next 12 months.

**Gas Commodity Price Adjustment**

The gas commodity price adjustment rate increased by 1.8525 ¢/m3 to -3.3061 ¢/m3 to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

**Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.1334 ¢/m3 to -0.0800 ¢/m3 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

## Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**Delivery Price Adjustment**

The delivery price adjustment rate decreased by 1.6053 ¢/m3 to -1.6053 ¢/m3 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

### New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2010. The annual impacts are based on a typical Rate 110 customer using 93,000 m3 of gas a year.



**Important Information About Your Rates**

**October 2010 - Rate 110 Direct Purchase**

The Ontario Energy Board approved a decrease to Union Gas’ transportation price adjustment, delivery and delivery price adjustment rates as of Oct. 1, 2010. The enclosed bill uses the new rates which incorporate applicable temporary charges and credits that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be $3.92 for a typical Rate 110 Direct Purchase customer using 93,000 m3 of natural gas a year.

**Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.1334 ¢/m3 to -0.0800 ¢/m3 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

## Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**Delivery Price Adjustment**

The delivery price adjustment rate decreased by 1.6053 ¢/m3 to -1.6053 ¢/m3 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

### New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2010. The annual impacts are based on a typical Rate 110 Direct Purchase customer using 93,000 m3 of gas a year.



**Important Information About Your Rates**

**October 2010 - Rate 310**

The Ontario Energy Board approved a decrease to Union Gas’ gas commodity, transportation price adjustment, delivery and delivery price adjustment rates, and an increase to the gas commodity price adjustment rate as of Oct.1, 2010. The enclosed bill uses the new rates which incorporate applicable temporary charges and credits that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be $152.36 for a typical Rate 310 customer using 93,000 m3 of natural gas a year.

**Gas Commodity**

The gas commodity rate decreased by 1.6929 ¢/m3 to 15.4315 ¢/m3 based on our forecast of natural gas market prices for the next 12 months.

**Gas Commodity Price Adjustment**

The gas commodity price adjustment rate increased by 1.8525 ¢/m3 to -3.3061 ¢/m3 to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

**Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.1334 ¢/m3 to -0.0800 ¢/m3 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

## Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**Delivery Price Adjustment**

The delivery price adjustment rate decreased by 1.6053 ¢/m3 to -1.6053 ¢/m3 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

### New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2010. The annual impacts are based on a typical Rate 310 customer using 93,000 m3 of gas a year.



**Important Information About Your Rates**

**October 2010 - Rate 310 Direct Purchase**

The Ontario Energy Board approved a decrease to Union Gas’ transportation price adjustment, delivery and delivery price adjustment rates as of Oct. 1, 2010. The enclosed bill uses the new rates which incorporate applicable temporary charges and credits that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be $3.93 for a typical Rate 310 Direct Purchase customer using 93,000 m3 of natural gas a year.

**Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.1334 ¢/m3 to -0.0800 ¢/m3 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

## Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**Delivery Price Adjustment**

The delivery price adjustment rate decreased by 1.6053 ¢/m3 to -1.6053 ¢/m3 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

### New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2010. The annual impacts are based on a typical Rate 310 Direct Purchase customer using 93,000 m3 of gas a year.



**Important Information About Your Rates**

**October 2010 - Rate 610**

The Ontario Energy Board approved a decrease to Union Gas’ gas commodity, transportation price adjustment, delivery and delivery price adjustment rates, and an increase to the gas commodity price adjustment rate as of Oct.1, 2010. The enclosed bill uses the new rates which incorporate applicable temporary charges and credits that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be $145.08 for a typical Rate 610 customer using 93,000 m3 of natural gas a year.

**Gas Commodity**

The gas commodity rate decreased by 1.7008 ¢/m3 to 15.5280 ¢/m3 based on our forecast of natural gas market prices for the next 12 months.

**Gas Commodity Price Adjustment**

The gas commodity price adjustment rate increased by 1.8525 ¢/m3 to -3.3061 ¢/m3 to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

**Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.1334 ¢/m3 to -0.0800 ¢/m3 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

## Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**Delivery Price Adjustment**

The delivery price adjustment rate decreased by 1.6053 ¢/m3 to -1.6053 ¢/m3 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

### New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2010. The annual impacts are based on a typical Rate 610 customer using 93,000 m3 of gas a year.



**Important Information About Your Rates**

**October 2010 - Rate 610 Direct Purchase**

The Ontario Energy Board approved a decrease to Union Gas’ transportation price adjustment, delivery and delivery price adjustment rates as of Oct. 1, 2010. The enclosed bill uses the new rates which incorporate applicable temporary charges and credits that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be $3.95 for a typical Rate 610 Direct Purchase customer using 93,000 m3 of natural gas a year.

**Transportation Price Adjustment**

The transportation price adjustment rate decreased by 0.1334 ¢/m3 to -0.0800 ¢/m3 to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

## Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**Delivery Price Adjustment**

The delivery price adjustment rate decreased by 1.6053 ¢/m3 to -1.6053 ¢/m3 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

### New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct.1, 2010. The annual impacts are based on a typical Rate 610 Direct Purchase customer using 93,000 m3 of gas a year.



**Important Information About Your Rates**

**October 2010 - Rate M1**

The Ontario Energy Board approved a decrease to Union Gas’ gas commodity and delivery rates, and an increase to gas commodity price adjustment, transportation and delivery price adjustment rates as of Oct. 1, 2010. The enclosed bill uses the new rates which incorporate applicable temporary charges and credits that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be $7.27 for a typical Rate M1 customer using 2,600 m3 of natural gas a year.

**Gas Commodity**

The gas commodity rate decreased by 1.7008 ¢/m3 to 15.5280 ¢/m3 based on our forecast of natural gas market prices for the next 12 months.

**Gas Commodity Price Adjustment**

The gas commodity price adjustment rate increased by 1.7970 ¢/m3 to -2.3403 ¢/m3 to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

**Transportation**

The transportation rate increased by 0.2302 ¢/m3 to 5.0030 ¢/m3 to reflect the increased cost of transporting natural gas to Ontario.

## Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**Delivery Price Adjustment**

The delivery price adjustment rate increased by 0.0432 ¢/m3 to 0.0433 ¢/m3 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

### New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2010. The annual impacts are based on a typical Rate M1 customer using 2,600 m3 of gas a year.



**Important Information About Your Rates**

**October 2010 - Rate M1 Direct Purchase**

The Ontario Energy Board approved a decrease to Union Gas’ delivery rates and an increase to the delivery price adjustment rate as of Oct. 1, 2010. The enclosed bill uses the new rates which incorporate applicable temporary charges and credits that do not affect the annual impacts on the back of this notice.

The total annual bill decrease will be $0.74 for a typical Rate M1 Direct Purchase customer using 2,600 m3 of natural gas a year.

## Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**Delivery Price Adjustment**

The delivery price adjustment rate increased by 0.0432 ¢/m3 to 0.0433 ¢/m3 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

### New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct.1, 2010. The annual impacts are based on a typical Rate M1 Direct Purchase customer using 2,600 m3 of gas a year.



**Important Information About Your Rates**

**October 2010 - Rate M2**

The Ontario Energy Board approved a decrease to Union Gas’ gas commodity, delivery, and delivery price adjustment rates, and an increase to gas commodity price adjustment and transportation rates as of Oct.1, 2010. The enclosed bill uses the new rates which incorporate applicable temporary charges and credits that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be $198.07 for a typical Rate M2 customer using 73,000 m3 of natural gas a year.

**Gas Commodity**

The gas commodity rate decreased by 1.7008 ¢/m3 to 15.5280 ¢/m3 based on our forecast of natural gas market prices for the next 12 months.

**Gas Commodity Price Adjustment**

The gas commodity price adjustment rate increased by 1.7970 ¢/m3 to -2.3403 ¢/m3 to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

**Transportation**

The transportation rate increased by 0.2302 ¢/m3 to 5.0030 ¢/m3 to reflect the increased cost of transporting natural gas to Ontario.

## Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**Delivery Price Adjustment**

The delivery price adjustment rate decreased by 0.4747 ¢/m3 to -0.4746 ¢/m3 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

### New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2010. The annual impacts are based on a typical Rate M2 customer using 73,000 m3 of gas a year.



**Important Information About Your Rates**

**October 2010 - Rate M2 Direct Purchase**

The Ontario Energy Board approved a decrease to Union Gas’ delivery and delivery price adjustment rates as of Oct. 1, 2010. The enclosed bill uses the new rates which incorporate applicable temporary charges and credits that do not affect the annual impacts on the back of this notice.

The total annual bill decrease will be $27.73 for a typical Rate M2 Direct Purchase customer using 73,000 m3 of natural gas a year.

## Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.

**Delivery Price Adjustment**

The delivery price adjustment rate decreased by 0.4747 ¢/m3 to -0.4746 ¢/m3 to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

### New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2010. The annual impacts are based on a typical Rate M2 Direct Purchase customer using 73,000 m3 of gas a year.

