



MILTON HYDRO DISTRIBUTION INC.

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By RESS and Courier

September 15, 2010

Ms. Kirsten Walli
Board Secretary
Ontario Energy Board
2300 Yonge Street
27th Floor
Toronto, ON
M4P 1E4

**Re Milton Hydro Distribution Inc., Distribution Licence ED-2003-0014
2011 Electricity Distribution Cost of Service Rate Application
EB-2010-0137 – Exhibit 2 – Rate Base, Page 9, Chart 1 – Service
Reliability Indices.**

Please find attached one page to update Exhibit 2, Page 9, Chart 1 – Service Reliability Indices which did not reproduce in the pdf version of Milton Hydro Distribution Inc.'s ("Milton Hydro") 2011 Electricity Distribution Cost of Service Rate Application and supporting evidence. Five hard copies are being delivered to your attention.

Milton Hydro has filed this update through the OEB's RESS. Milton Hydro would request that this correspondence be placed on the OEB's web site as part of Milton Hydro's Rate Application.

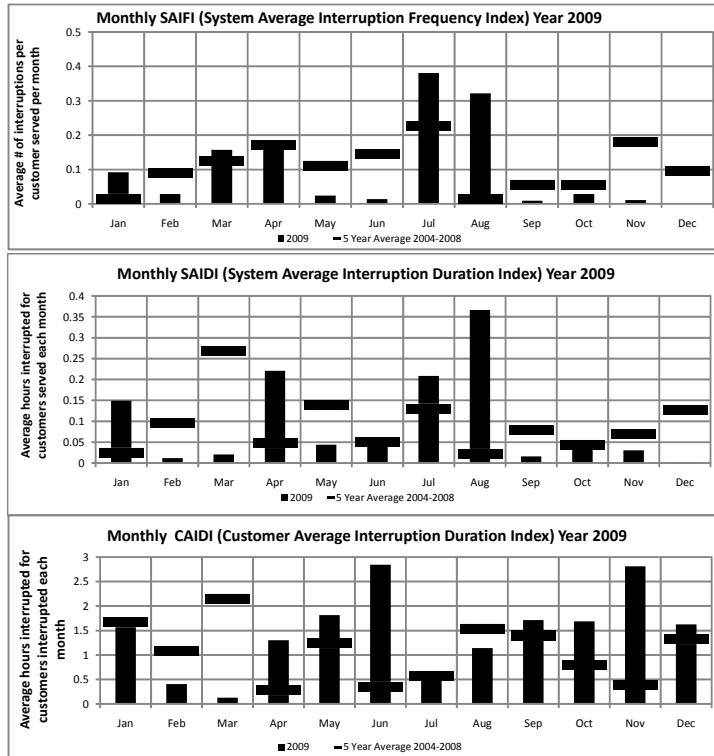
Should you require further information or clarification please contact me at 905-876-4611 ext. 246 or cameronmckenzie@miltonhydro.com

Yours truly,

Original signed by Cameron McKenzie

Cameron McKenzie, CGA
Director, Regulatory Affairs

1
2
Chart 1 -
Service Reliability Indices



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4
5 The charts 2 to Chart 4 below provide Milton Hydro's reliability performance for each of the
6 measures over the period 2001-2009. Year over year fluctuations may result from variations in
7 weather such as extreme lightning, excessive snowfalls, ice storms, foreign interference such as
8 animal contacts and motor vehicle accidents. Milton Hydro's system performance indices are
9 trending positively except for the "outage frequency" in 2007 and 2008 where Milton Hydro