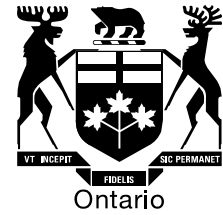


**Ontario Energy
Board**
P.O. Box 2319
27th. Floor
2300 Yonge Street
Toronto ON M4P 1E4
Telephone: 416- 481-1967
Facsimile: 416- 440-7656
Toll free: 1-888-632-6273

**Commission de l'énergie
de l'Ontario**
C.P. 2319
27eM étage
2300, rue Yonge
Toronto ON M4P 1E4
Téléphone: 416- 481-1967
Télécopieur: 416- 440-7656
Numéro sans frais: 1-888-632-6273



BY E-MAIL

September 22, 2010

Chris Ripley
Manager, Regulatory Applications
Union Gas Limited
50 Keil Drive north
Chatham ON N7M 5M1

LETTER OF DIRECTION

Dear Mr. Ripley:

**Re: Union Gas Limited
2011 Rates Application
Board File No. EB-2010-0148**

The Board is enclosing its Notice of Application ("Notice") in the above matter.

You are directed:

1. to immediately serve a copy of the Notice in both the English and French versions, together with a copy of the Application, either personally, by courier, or by registered mail on the Clerks of all municipalities in which Union Gas Limited ("Union") supplies gas, and the English version only, together with a copy of the Application, on all First Nation Bands and First Nation Reserves to which Union supplies gas, on all intervenors in EB-2009-0275, on Enbridge Gas Distribution Inc, and on Natural Resource Gas Limited;
2. to immediately arrange for the English version of the Notice, headed with the Ontario Government logo and the words "Ontario Energy Board", to be published in one issue of English-language daily newspapers and one issue of English language weekly newspapers having the highest circulation, according to the best information available, throughout Union's service areas;

3. to immediately arrange for the French version of the Notice, headed with the Ontario Government logo and the words “Commission de l’énergie de l’Ontario”, to be published in one issue of any French daily newspaper, if available, and one issue of all weekly French language newspapers throughout Union’s service areas;

NOTE: Please make it clear to the newspaper that any invoices regarding publication are to be sent to the Applicant not to the Board.

4. to file with the Board affidavit evidence proving the above service and publication immediately upon completion, attaching as appendices the relevant Notice, Application, and original post office registration or courier receipts, but not the newspaper tear sheets;
5. to ensure that complete copies of the Application and the prefiled evidence are available for convenient public perusal at the head office of Union Gas Limited;
6. to immediately provide a copy of the Application to any person upon request; and
7. to immediately supply a copy of the prefiled evidence to any person upon request.

Yours truly,

Original signed by

Kirsten Walli
Board Secretary

c. Mr. Crawford Smith (Torys LLP)