



***PUBLIC INTEREST ADVOCACY CENTRE
LE CENTRE POUR LA DEFENSE DE L'INTERET PUBLIC***

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Michael Buonaguro
Counsel for VECC
(416) 767-1666

October 1, 2010

VIA MAIL and E-MAIL

Ms. Kirsten Walli
Board Secretary
Ontario Energy Board
P.O. Box 2319
2300 Yonge St.
Toronto, ON
M4P 1E4

Dear Ms. Walli:

**Re: Customer Service Amendments to the Gas Distribution Access Rule
Board File No.: EB-2010-0280
Vulnerable Energy Consumers Coalition
Request to participate and request for an award of costs**

The Vulnerable Energy Consumers Coalition (VECC) wishes to participate in the above consultation and hereby requests an award of costs.

Thank you.

Yours truly,

Michael Buonaguro
Counsel for VECC

Encl.

ONTARIO ENERGY BOARD

IN THE MATTER OF

the Ontario Energy Board Act, 1998, S.O. 1998, c. 15 (Sched. B), as amended;

AND IN THE MATTER OF

A Consultation on Customer Service Amendments to the Gas Distribution Access Rule

Request to Participate and Request for an Award of Costs

VULNERABLE ENERGY CONSUMERS COALITION (VECC)

To: Ms. Kirsten Walli
Board Secretary

1. The Vulnerable Energy Consumers Coalition (VECC) hereby expresses its intention to participate in the above-mentioned Consultation. VECC consists of the following organizations:
 - (a) The Federation of Metro Tenants Association (FTMA)
 - (b) The Ontario Coalition of Senior Citizens' Organizations (OCSCO)
2. The Federation of the Metro Tenants Association (FTMA) is a non-profit corporation composed of over ninety-two affiliated tenants associations, individual tenants, housing organizations, and members of non-profit housing co-ops. In addition to encouraging the organization of tenants and the promotion of decent and affordable housing, the Federation provides general information, advice, and assistance to tenants. The address is:

500-27 Carlton Street
Toronto, ON
M5B 1L2

3. The Ontario Coalition of Senior Citizens' Organizations (OCSCO) is a coalition of over 120 senior groups as well as individual members across Ontario. OCSCO represents the concerns of over 500,000 senior citizens through its group and individual members. OCSCO's mission is to improve the quality of life for Ontario's seniors. OCSCO's address is:

333 Wilson Avenue, Suite 406
Toronto, ON
M3H 1T2

4. The name and address of the agent authorized to receive documents on behalf of VECC is:

Mr. Michael Buonaguro
Counsel
c/o Public Interest Advocacy Centre
34 King Street East, Suite 1102
Toronto, Ontario
M5C 2X8
(416) 767-1666 (office)
(416) 348-0641 (fax)
mbuonaguro@piac.ca

5. VECC would request that all correspondence and documentation also be copied to VECC's consultants

Dr. Roger Higgin
Econalysis Consulting Services
34 King Street East, Suite 1102
Toronto, Ontario
M5C 2X8
(416) 348--9391 (office)
(416) 348-0641 (fax)
rhiggin@econalysis.ca

6. VECC has accessed the electronic version of the Notice on the OEB's web site and requests that electronic copies of any additional supporting materials be forwarded to each of the parties named above.
7. VECC's constituency, in particular low-income and vulnerable users of natural gas, will be directly affected by amendments to the Gas Distribution Access Rule
8. VECC is requesting an award of costs for its participation in this Consultation and believes that, as a coalition representing the direct interests of consumers, it meets the eligibility criteria set out in the Ontario Energy Board's Rules of Practice and Procedure (Section 41) and its' Practice Direction on Cost Awards (Section 3.03).

DATED AT TORONTO, THIS 1st DAY OF October, 2010

Michael Buonaguro
Counsel for VECC
c/o Public Interest Advocacy Centre