



**FINANCIAL SERVICES DEPARTMENT
KITCHENER UTILITIES**

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BY E-MAIL & COURIER

October 4, 2010

Ontario Energy Board
Attn: Ms. Kirsten Walli, Board Secretary
P.O. Box 2319
2300 Yonge Street, 27th Floor
Toronto, Ontario, M4P 1E4

Dear Ms. Walli:

**Re: EB-2010-0280 – Customer Service Amendments to GDAR – Request to Participate
By the City of Kitchener (“Kitchener”)**

Pursuant to the Ontario Energy Board’s (“Board’s”) Notice and Invitation dated September 21, 2010, Kitchener wishes to participate in this proceeding.

Kitchener does not expect to seek costs in this proceeding. My contact information is provided in the letterhead above.

We thank the Board for the opportunity to participate and provide comments on the proposed customer service amendments to GDAR. If there are any questions or concerns with this request to participate, please contact me at your earliest convenience.

Sincerely,

James A. Gruenbauer, CMA
Manager, Regulatory Affairs and Supply

Cc: J. Alick Ryder, Q.C. (RWBH)
W. Malcolm (Kitchener)